

# My Ebury

## Appendix B - Engagement report

June 2018



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# Foreword

I am very pleased to introduce the community engagement report that details the activities, feedback and interactions that Ebury Bridge residents have taken part in over the last year. It's through the hard work and commitment of so many residents that we have been able to work up a preferred scenario that can be recommended to Westminster City Council's cabinet.

I hope you will find this report interesting and see the many different ways that residents have become involved in shaping the preferred scenario. Whether it was visiting another regeneration estate, commenting on a design concept or telling us what you love about the place you live, this has all been used to get us to this point.

I would also like to recognise the hard work carried out by the members of the Community Futures Group (CFG). Members of the CFG asked the council for more time for consultation so that all residents had the opportunity to fully understand the logistics and impact of each scenario. They have helped to explain to their neighbours the importance of getting involved and have hosted fun activities to build relationships.

Since joining the CFG I have been able to see first-hand the strong sense of community felt by residents across the estate. It's this strong bond between neighbours and friends across Ebury Bridge that makes the neighbourhood the great place it is. No matter what new development takes place in the future we want to keep this spirit throughout the project and beyond.

The renewal project at Ebury Bridge presents a truly exciting project and a great opportunity for residents to set the standard for others to follow. I'm looking forward to being part of this journey.

**Teresa Wickham**  
Independent Community Futures Group Chair



**Teresa with residents in the Regeneration Base**

# Introduction

## Previously consented scheme

In 2013, following extensive consultation with Ebury Bridge residents, a renewal scheme was developed and a ballot on the preferred option was held - which was voted in favour by estate residents. The scheme involved a mixture of redevelopment and refurbishment and later that year received planning consent.

Despite conducting detailed scrutiny of the original scheme it had not been possible to make this consented scheme attractive to developers and therefore the City Council needed to look again at a new renewal scheme for the estate.

On the 28 June 2017 Westminster City Council held a public meeting where Cabinet members and officers outlined the reasons why the previously consented scheme could not progress. Assurance was given to residents that an alternative renewal solution would be identified.

On 10 July 2017 the Westminster Council Cabinet authorised officers to work-up in detail an entirely new scheme, requiring resident engagement on all development options and co-creation of a preferred solution demonstrating that there was a compelling case in the public interest to take forward the preferred scheme option.

In July 2017 the Council set out its aims and objectives in meeting the vision for the estate.

## Vision

- Westminster City Council is committed to the renewal of the Ebury Bridge Estate
- In line with the Leader's City for All 2017/18 priorities, the Council aims to provide more affordable housing and bring about long-term physical, economic and social sustainability for the area
- The Council's ambition is to work with Ebury Bridge residents to create a high quality neighbourhood that offers an attractive mix of homes, shops and open spaces

## Project aims & objectives

- Deliver more affordable housing and create a sustainable, mixed community
- Improve the public spaces and provide new community facilities
- Work with residents and businesses in a meaningful and transparent way to put forward the best proposal for Ebury Bridge
- Set the standard for estate renewal with high quality design throughout all tenure types
- Put forward the most desirable, deliverable and viable option



Residents visiting another regeneration project



Workshop feedback



Walkabout of Ebury Bridge



Meeting residents from other schemes



Refurbishment and viability workshop



Community engaged as partners



Assessing the scenarios



Meeting the designers



Workshop activities

# Ebury Bridge renewal project

The vision for Ebury Bridge is to set a new national example in estate regeneration. This renewal project is an opportunity to set an uncompromisingly high standard in the quality of design, build and community facilities. Situated in the heart of London, we want Ebury Bridge to be a model for mixed tenure developments – a place Ebury Bridge residents are proud to call home.

In June 2017, Westminster City Council made a commitment to residents that any new proposals put forward would be able to attract a delivery partner and could be delivered. We recruited an industry leading design team, Arup, to analyse the estate, work up proposals and explore the various options for a renewed Ebury Bridge.

## Collaboration

Over the past year we have been talking to Ebury Bridge residents about their aspirations for the future of the estate. We looked in detail at why the previous scheme could not progress and asked residents what their priorities are for any new scheme. Residents received information about how a scheme could be delivered and the costs involved. We tested the socio-economic benefits, equalities impact and held over 500 personal interactions with residents on what they wanted to see and how they feel.

Throughout the engagement process we have strived to ensure all residents have a full understanding of what would be involved in any option that involved refurbishment, redevelopment, new build or a combination of these approaches. All options have been tested with the market to ensure that the preferred scenario is deliverable. We have also spoken with potential delivery partners about what we are trying to achieve.

This ongoing engagement and analysis of your feedback has now given us a clear picture on the way forward to meet the needs of existing residents and the ambitions of Westminster City Council.

## The Estate



# Communication

To provide timely and accessible information about the renewal project we asked residents throughout the listening period about how best to communicate with them.

Using this feedback we established a regular fortnightly newsletter, a dedicated Ebury Bridge renewal website and a social media presence. We publicised the onsite team and the office opening hours providing residents with an opportunity to talk face-to-face with a member of the team. A dedicated Ebury Bridge renewal brand was created and featured the distinctive features of the area. All posters, flyers and newsletters were designed using this brand, providing Ebury Bridge residents with recognisable engagement material throughout the project.

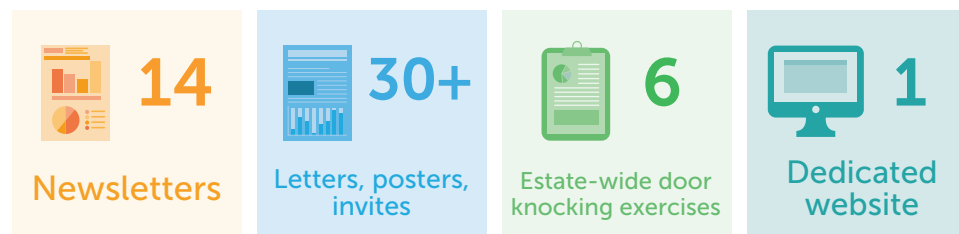
A number of the engagement events were also streamed live over social media to give off-site residents the chance to view materials and activities.

To provide reassurance we widely publicised a list of agreed Westminster 'Key Pledges' which underpinned any option that included redevelopment of the estate. These included a full right of return for all existing tenants and leaseholders, the commitment to retain Ebury Bridge as a council estate and the pledge that at least 35% of all new homes would be affordable. Through pulse surveys residents have told us they felt they were fully informed about the renewal project as it progressed.

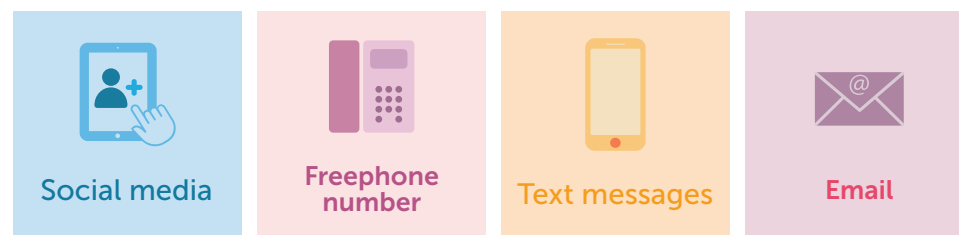
## Independent Tenant and Leasehold Advisor (ITLA)

To provide residents with independent support and advice around the renewal process a Tenant and Leasehold Advisor was appointed. The ITLA agency, First Call, has a strong track record in supporting residents throughout regeneration schemes and residents can talk confidentially with the advisors about their rights and options.

## Methods of communicating



## Other channels of communication



### Key pledges

To underpin the project the council issued a set of commitments should a scenario involving redevelopment be progressed:

- **A right of return for residents is guaranteed for all secure tenants\* and resident leaseholders.**
- **There will be a full replacement of all council homes.**
- **In addition, 35% of any new homes provided will be affordable for social and intermediate rent.**
- **Addressing overcrowding is a top priority.**
- **Good local shopping that serves local communities is central to any scheme.**
- **Ebury Bridge will remain a Council-owned estate.**
- **Residents will be at the heart of developing a viable new scheme**

\*Secure tenants will return to the estate on a social rent

# Supporting community engagement

## Ebury Bridge Dedicated Community Engagement Team

Following the Public Meeting in June 2017, a dedicated Community Engagement Team (CET) were established and based on the estate to provide one-to-one support, advice and information to residents. Very early after their appointment, the CET went door to door to introduce themselves and provided residents with assurances that the council were committed to progressing with the renewal of Ebury Bridge. This early dialogue also enabled the team to speak to residents about their communication preferences and how they would like to be involved moving forward.

In August 2017, a Community Engagement Centre was opened in an existing block and became the full-time home to the CET. This space also allowed officers from council departments to provide additional housing support to residents. This included weekly drop-in surgeries from the re-housing team, housing management and Westminster Employment Service, as well as free independent resident advice sessions, provided by First Call Housing.

Towards the end of 2017 a vacant shop premises on Ebury Bridge Road became available and provided an opportunity to set up a visible and accessible exhibition and meeting space for residents. This opened in February 2018 and provides housing management, regeneration, community engagement and consultation activities.

The team have been the consistent front-line face of the regeneration project for almost a year now, and through this face-to-face interaction they have been able to develop good relationships with the community, local businesses and wider stakeholders. A level of trust has been rebuilt with residents, allowing them to feel confident and excited about the future of Ebury Bridge.

### Secure Tenants



82%  
Onsite



68%  
Rehoused with Right  
to Return

### Other households



59%  
Temporary Accommodation

### Leaseholders



90%  
Resident  
(Owner Occupiers)



56%  
Non-resident

### Contact with the CET outside of events



143  
Households have contacted the CET





Supporting residents of all ages



Regeneration Base



The Community Engagement Team



Estate pop-up events

# Listening period

The Listening Period was an important time for residents. Initially due to take place from July until the end of August 2017. At the request of the residents it was extended into September and October 2017.

During this time 136 conversation from across 132 individual households took place with the Ebury Bridge Estate residents and their feedback collated during the four-month period. Residents said that they preferred face-to-face discussions and regular newsletters. As a result regular drop-in sessions for specific groups were set-up, including a monthly coffee morning for elderly residents. The Ebury Bridge newsletter was produced on a fortnightly basis.

The drop-in sessions allowed the Community Engagement Team (CET) to speak openly with residents about their concerns and worries, and where possible, provide reassurance. The concerns of residents and businesses were addressed through a series of key pledges.

As some residents were not previously part of the consented scheme the CET had to make sure that everyone was brought up to speed on what was happening now. Through appointments at the Community Engagement Centre and home visits the team were able to reassure residents.

During the Listening Period a number of residents expressed an interest to work alongside the Council and the design team to come up with a new scheme for Ebury Bridge. Expressions of interest were also called for in the newsletter.

On 23rd September 2018 a Community Open Day was held, where the Community Engagement Centre was opened and a range of free activities put on for residents including face painting for the children, henna art for the adults and free bike marking for all from the police. A community Halloween event was also held and well attended.

The CET hosted a series of Listening Panels inviting groups of residents who may have similar questions to come together. Overcrowded tenants, offsite tenants and resident leaseholders were amongst the Listening Panels held, allowing residents a final opportunity to provide their feedback, before moving on to the beginning of the Design Engagement stage.



# Community Futures Group

The Ebury Bridge Community Futures Group (CFG) is the project's strategic resident body, established in October 2017 to provide a collaborative voice in shaping proposals for the future of the estate. The group is made up of 11 Ebury Bridge residents and leaseholders, a business representative and is led by an independently recruited Chairperson.

The group have an agreed terms of reference and have met 16 times since their inception. Over the course of the engagement process, the group have played an instrumental role in shaping the engagement and consultation process asking for more details on proposals and interrogating financial viability assessments. The group have worked with the architects on forming design principles and their input has been used to form early design proposals.

The group will continue to work in close collaboration with the council as the project progresses.

## Community Charter

The CFG are leading on the development of a "Community Charter". This document will set out how the council will work with residents throughout the project. The CFG have set out how they want residents to be involved in the scoping of community space, how residents will be involved in procuring a delivery partner and the support package for tenants and leaseholders.

 16

Meetings

 16

Individual households have been **members** since being established in Oct 2017

 9

Residents



1

Business

 1

Independent chair



October 2017 CFG established



The Ebury Bridge Community Futures Group

# Design engagement

## Establishing the design principles

Engaging the residents of Ebury Bridge Estate was key to developing a preferred scenario. It was particularly critical due to the previous scheme not going forward, therefore, the enthusiasm amongst residents at the beginning about a new scheme was very limited, trust had to be built between the design team and the residents.

The design engagement programme was developed in line with best practice methodology, setting out a plan which provided a series of activities and events to consult and enable residents to participate in the decision-making process to reach the preferred scenario. The engagement programme was presented to the Community Futures Group (CFG) enabling the team to achieve buy-in to the approach prior to delivery.

Key objectives for delivering the design engagement were;

- To build a relationship with residents to gain a better understanding of their key requirements and desires in relation to developing a new scheme.
- To engage with residents and businesses in a transparent way, to put forward the best proposal for Ebury Bridge.
- To provide opportunities throughout the engagement programme to enable residents to participate and provide feedback to shape the development of a new proposal for Ebury Bridge.

## Development of the Design Principles & review of the consented scheme

The first drop-in events provided an opportunity to introduce the design team to the local residents and explore what was important to them in a renewal scheme. The design team talked to residents about the research that had been done, challenges within the site and emerging ideas. In addition, the team talked to residents about the previous scheme and explained why it was not viable and lessons learnt to take forward when developing the new scheme. Importantly, they listened to residents' concerns. A key method for gathering feedback was via short questionnaires and on the "what matters to you" board which displayed residents' thoughts captured on post-it notes. Nearly 70 comments from residents were left on the "what matters to you" board.

### Feedback from residents

"Include cafés and retail space to create an appealing place"

"Open green spaces for everyone to use"

"Retain trees"

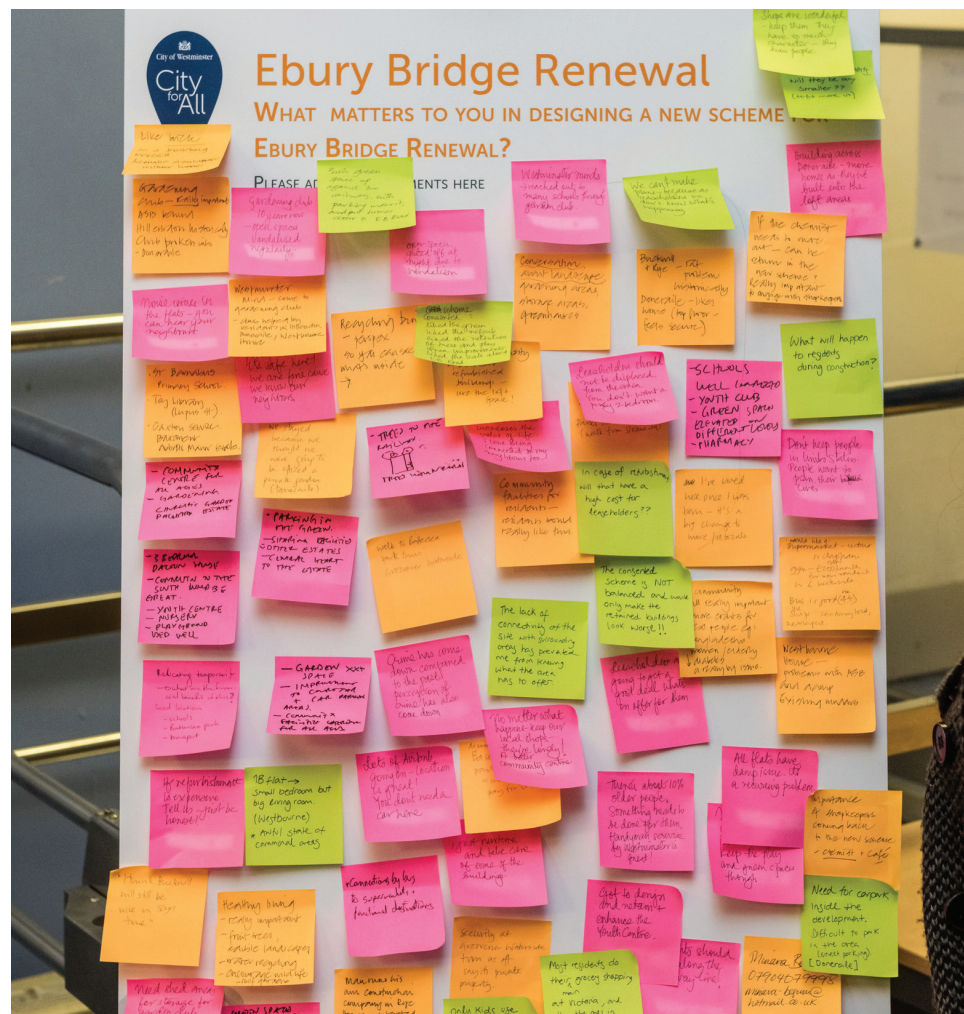
"The sense of community – the shopkeepers know you by name"

## Priority setting

Through a series of drop-in events we asked residents to 'Take the Design Challenge'. Using the feedback gathered in earlier sessions we tasked groups with highlighting what were their priorities for any future development. This insight provided us with a number of key themes;

- Homes – storage, balconies and dual aspects
- Open spaces – play spaces, community spaces and different spaces for all age ranges
- Community facilities and uses – gym, retail shops and nurseries
- Better access to homes
- Improved insulation and soundproofing

To explore them thoroughly the design team developed a long list of scenarios. These ranged from full refurbishment through to full redevelopment and a few hybrid options. For each scenario, the team engaged with residents using a methodical assessment matrix to identify the top priorities against each scenario. Residents identified key concerns and what requirements to be considered as part of the development process for a new scheme for Ebury Bridge Estate.



Feedback board from Design Engagement

# Scenario engagement

## Understanding Viability & Refurbishment scope options

The continuation with engagement focused on exploring the viability and refurbishment testing against each scenario. Two workshops were held with residents, who were required to book in advance. Despite the poor weather both workshops were well attended.

The workshops were an opportunity for residents to understand how the refurbishment for all or some of Ebury Bridge Estate was being considered as part of the assessment of a range of possible scenarios for the renewal of Ebury Bridge Estate.

In addition, the workshops enabled leaseholders to better understand and explore the costs and benefits of refurbishment. The team ensured that residents had a clear understanding of the scenarios and the financial model which was being applied to assess the financial viability across each scenario.

Input sought from residents included questions on both refurbishment and viability via an interactive desktop exercise. Residents were given the opportunity to test the costs, opportunities, impacts and outcomes of each of the eight scenarios. The purpose of the workshops was to demonstrate transparency in the assessment process. Based on this work, the scenarios were scored and tested against each scenario again.

## Preferred Scenario Assessment

Following further detailed assessment, the Community Futures Group (CFG) were provided with details of a series of scenarios that had been discounted based on being unviable or having a negative socio-economic and environmental impact. A transparent explanation was provided on the rationale for this decision. The preferred scenario, involving the replacement of all homes, and the creation of 400 new homes was then consulted on for six weeks with a detailed brochure

transparently outlining the decision-making process. In conjunction with consultation on the preferred option, residents, led by the CFG, also agreed a 'Resident Charter' with the council setting the requirements residents have for any future scheme.



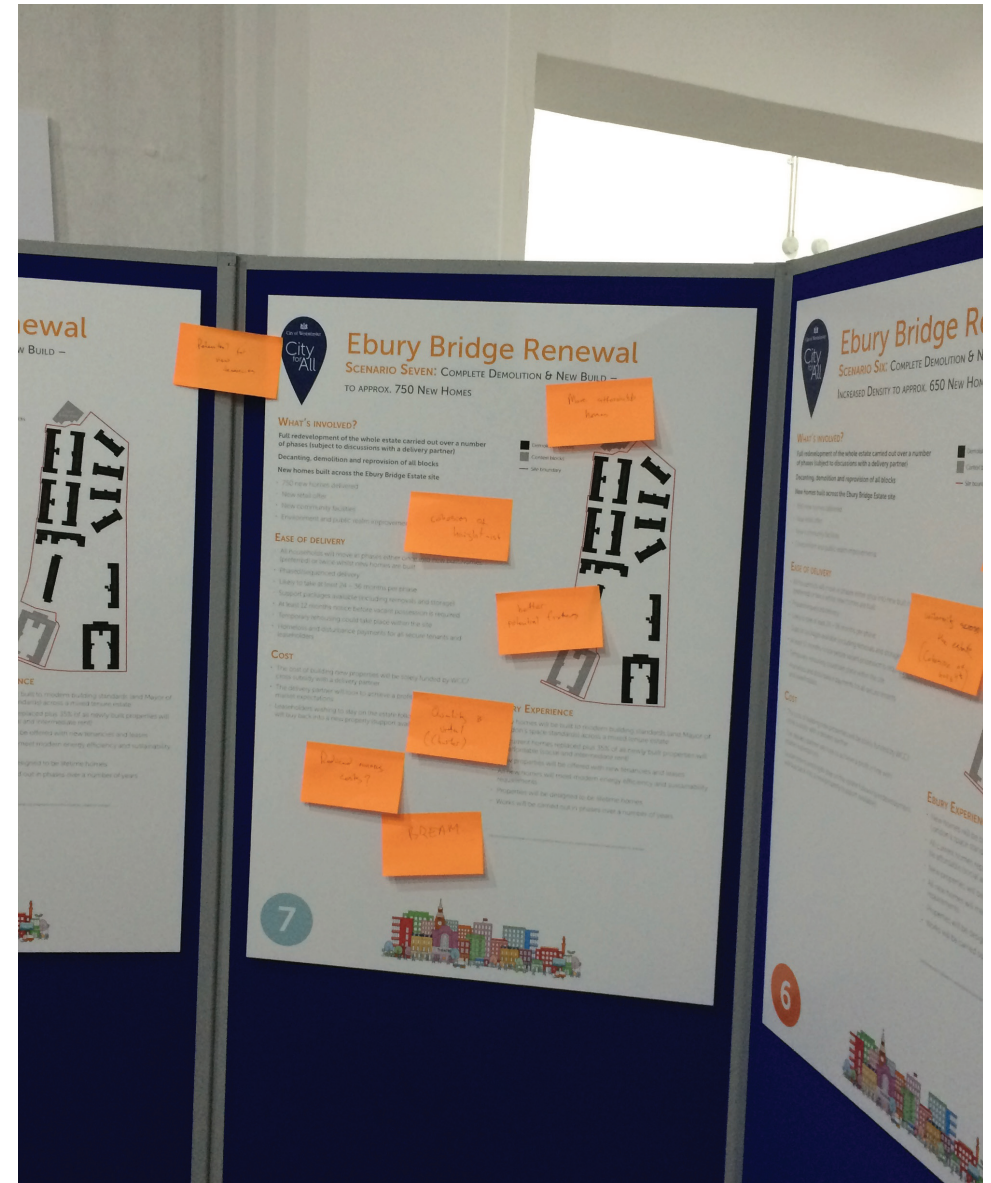
### Residents' feedback

"Security is important for peace of mind"

"Lift needs refurbishment"



Viability & Refurbishment workshop



Residents' feedback

26/30 Apr 2018 Community Exhibition:  
Scenario Assessment

19/26 May 2018 Community Benefit Workshop

30 May 2018 Walkabout

07 Jun 2018 Meanwhile Use Workshop

# Site visits

One of the best ways to understand what is involved in a renewal project is by talking to residents who have been involved in the process. Exemplar schemes around London were identified and site visits were organised with the design team, giving Ebury Bridge residents the opportunity to see first-hand a regeneration project as it takes shape, and to meet the residents and others involved to learn from their experiences.

## Saturday 20 January: St John's Hill, Clapham, SW11

### Objective: Understanding the process of regeneration

During this site visit to the St John Hill regeneration estate in Clapham residents were able to meet with both those living on the estate and the St John's Hill steering group and ask questions about their experience of regeneration. It also offered the opportunity to see a regeneration project which was part completed, allowing comparison between the old and the new. This was a mixed, innovative design which celebrates the area's rich heritage. Ebury Bridge residents commented on the reassurance this session provided them and asked for further visits to similar schemes to gain more insight.

## Saturday 10 March: Copley House, Hanwell, W7

### Objective: Understanding temporary moves and refurbishment

This site visit gave Ebury Bridge residents the opportunity to meet residents and leaseholders with experience of temporary moves and refurbishment. Resident Support Group members were present to discuss their involvement, while those responsible for support, management and the masterplan were also on hand to talk about the process. After this there was a tour of the site and properties, ending with a viewing of a show flat.

## Saturday 21 April: Aberfeldy Estate, Poplar, E14

### Objective: Understanding the design priorities and principles

Ebury Bridge residents visited this estate in Poplar which is undergoing redevelopment. They were joined by members of the design team, who also redesigned Aberfeldy and were able to explain the design process behind much of what they saw. Members of the Aberfeldy resident support team and the chair of the resident's community group hosted a Q&A followed by a tour of the estate, including a show flat and a courtyard inside one of the blocks.

The key aim of the visit was to provide Ebury Bridge residents information on the leasehold process; decanting process and how this was delivered; business units offer and process; the scale of the redevelopment and Poplar Harca's commitment to the existing residents and businesses in relation to the regeneration of the area.



Ebury Bridge residents on site visits



## Residents' feedback

"I wish more residents from Ebury Bridge could join the tour because its so useful and encouraging"

"I was really surprised with the design and layout. The space inside were nice and spacious with high ceilings and nice interior quality. The visit has changed my views and I was pleasantly surprised with the estate."

"We found the visit very informative. The residents gave us an overview of the process they went through which was very helpful."

"The committee members were very friendly and answered questions honestly. Feeling a bit more positive for Ebury Bridge Estate"

"I found the visit quite informative regarding the refurbishment of the estate and the forthcoming rebuild"



Exploring the public realm



Meeting residents of other schemes



Viewing show apartments

# Feedback from residents

Engaging with the Ebury Bridge community has been key to the design process, equally important was demonstrating how the feedback received has influenced the process. The design team have listened to the voices and concerns of the community at all the events delivered and have responded through follow up events and in developing the preferred scenario. Over 200 residents have been engaged during the design engagement across the estate.

From the very start of the design engagement process, the views of those who participated at events have been reflected in the designs as they have developed, and residents have been given the opportunity to feedback on the information they have received. The engagement team provided multiple opportunities for residents to feedback during the process which included;

- Pulse surveys taken at all design engagement activities and events
- Feedback surveys completed by all residents who attended site visits to other regeneration projects
- Feedback opportunities at themed workshops including the Viability and Refurbishment workshop
- Collecting feedback at residents' drop-in sessions – and visits to the Regeneration Base

The Community Futures Group (CFG) have been providing critical assessments with regards to pace of change particularly in relation to engaging with the residents. The team have responded to this feedback and adapted the timeline to adjust the pace of engagement.


Overall, residents have been very clear in their views and opinions at every stage of the engagement process. For example; setting out their views on the importance of having green spaces and community gardens and balconies to be designed so that residents can greet each other as part of continuing the community spirit.



**496** Engagement interactions



**24**  
Activities



**187**  
Engagement with individual households

## Residents' feedback

*"The fantastic level of consultation. Professionally presented by all. Clear achievement of a key aim to enable residents to understand the issue of compromise. Well done!"*

*"Due to family commitments it is sometimes difficult to attend meetings. Sometimes the meetings aren't long enough"*

## What this has told us

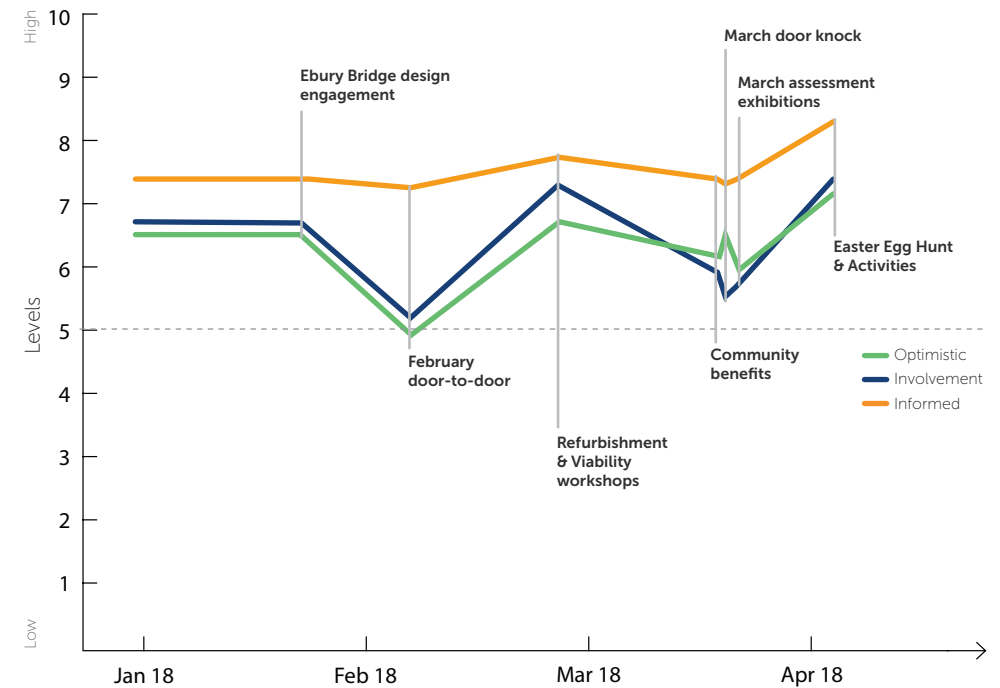
Engagement feedback from residents has been a critical element that has fed into the design process at each stage. Key topics have emerged and have provided a baseline for the council to understand what the community want to see as part of the redevelopment of Ebury Bridge Estate.

Buildings Connectivity and Retail Green Space and Community Process Opportunities	Balconies – visibility and familiarity	Don't build too high	Need more street lighting	Similar standards for all units
Storage is important	Windows in kitchens and bathrooms	A dedicated site manager who was always present and well known	No overcrowding	Retain some of the existing features – red brick
Dual aspect and natural light	Need better ventilation	Would like to be connected to the wider area	Parking	Retain retail units and cafés
Proximity to neighbours valued	Security needs to be improved	Upgrade football pitch and playground	Keep the sense of community	Creating green space for the community
A community centre that can be used by everyone	Noise from the railway is a concern	Retain trees	Relocation – a source of concern for many, especially the senior residents	Want to move only once
In limbo	Don't want a Chelsea Barracks or Grosvenor Waterside	Secure tenancies for all adult occupants	Involvement in the specification of materials used and design (retain existing where possible)	Priorities for Ebury Bridge families
Childcare	Lifetime homes	Community centre that can be hired by residents	Onsite medical/ special needs help	Good quality homes that stand the test of times

## Pulse surveys

Pulse surveys were used to gauge how residents are feeling at the end of each activity.

The same three questions were asked each time; how optimistic, how involved and how informed have residents felt.



# Developing the preferred scenario

## Community benefits workshop

The workshop was held with the design team to explore various community benefits and opportunities for 'meanwhile uses' for a complete estate renewal programme.

Residents explored opportunities around wider community uses, green spaces and community facilities, enabling the local community's view to be included in shaping the redevelopment of Ebury Bridge Estate. Examples from other developments were shown to help demonstrate the possible in terms of scale and estimated costs.

The broad themes explored were the different characters of each square, opportunities for play types and general recreation, ideas for community uses – including those within buildings, and discussion on meanwhile uses.

## Walkabout

Residents joined designers for a walkabout of Ebury Bridge Estate, to discuss which areas of the site presented opportunities for temporary use during construction. A number of places were identified as possible locations for community activities. These included open spaces that could host larger scale events such as an outdoor cinema, and other more hidden areas that could perhaps be made to feel safer with lighting.

## Meanwhile use workshop

This workshop pulled together the comments and ideas arising from both the Community Benefits Workshop and the Ebury Bridge Estate Walkabout. As an introduction to the theme, residents were shown a range of case studies and there was a creative group activity to generate fun ideas. Residents then focused back on looking at which spaces could support what types of activity, this was supported by a collection of precedent images.

Temporary sustainable community centre for music lessons

Youth zone where young people can study and keep out of the cold

Proms in a community garden at night

Open air cinema

Ideas from the Meanwhile use workshop



Community Benefits Workshop



Meanwhile Use Workshop



Residents Exploring the Opportunity



Ebury Bridge Estate Walkabout

# Outcome of the preferred scenario consultation

## Consultation Period

In May, the Council shared with the Community Futures Group (CFG), ward councillors, residents, business and the wider community a preferred scenario for Ebury Bridge Estate – scenario 7, the full replacement of all homes plus building an additional 400 new homes.

From 14 May a formal six-week consultation period commenced and residents were invited to provide their feedback, comments and input into scenario 7.

A range of consultation activities were set out to allow residents to give their feedback on different aspects of the scenario. The opening hours for the Regeneration Base were extended into the evening and a Saturday session was held to allow residents a wider opportunity to visit. The Community Engagement Team also set up pop-up information stalls on the estate and undertook a door knocking exercise to ensure that residents had the opportunity to have their say.

A brochure outlining the engagement undertaken so far on the project was distributed to all residents, both those on the estate and those who have temporarily moved away. The document also set out the opportunities open to residents to shape the preferred scenario.

A letter was also written to each household inviting them to a tenure specific focused session to understand their rights, options and to gather their thoughts on scenario 7.

Finally, to ensure minimal disruption to diverse groups across the community, each household was asked to complete an equalities survey. This data will enable us to appropriately assess the impact the preferred scenario may have on protected groups.



## What this has told us

- Residents want to move only once, where possible
- Residents are keen to explore the opportunities to keep the estate active during any construction works
- Residents would like choice in where their new temporary or permanent home is
- Residents welcome the investment into improving the estate for all residents
- Residents who participated in the consultation felt engaged and informed
- Residents would like to carry on being involved in the redevelopment process



Shaping the preferred scenario

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# Design engagement feedback

## Summary of 22<sup>nd</sup>/23<sup>rd</sup> November 2017 Ebury renewal community drop-in sessions

### Core messages to residents

- The previous scheme, despite the hard work of the council and residents, did not attract a developer so was not commercially viable and could not be progressed. Over the past few months' residents have given us their honest and constructive views on the failure of the previous scheme and we are ensuring that lessons are learned as we move on to the next stage of our commitment to the renewal of the Ebury Bridge Estate.
- Westminster City Council are committed to working with Ebury Bridge residents to improve the quality of their homes and community and to create new, affordable homes. We are exploring all options for how we can accomplish this and have appointed Arup, a world-leader in responsible renewal, to engage Ebury residents in working up new proposals for the future of the estate.
- Westminster City Council do not have a predetermined option at this stage. The Council will work extensively with the Ebury Bridge community in an open and transparent way to create a new plan before any final decision is made. The options that the design team discuss with residents may range from refurbishing all existing blocks, to a partial renewal of some blocks and refurbishment of others, through to renewal of the whole site.
- Arup and the council will engage residents and other local people in each stage of the process towards developing a design proposal. This will include focus groups, drop-in sessions, exhibitions, newsletters and sharing information online.

### Headline drop-in numbers

Drop in numbers summary	22 <sup>nd</sup> November	23 <sup>rd</sup> November
<b>All Blocks</b>	<b>Households</b>	
Bridge House	1	0
Bucknill House	2	3
Dalton House	2	1
Doneraile House	7	6
Edgson House	0	1
Hillersdon House	2	3
Mercer House	1	0
Pimlico House	0	0
Rye House	1	0
Victoria House	3	1
Wainwright House	0	1
Wellesley House	1	1
Westbourne House	3	3
<b>Total Residential</b>	<b>23</b>	<b>20</b>
Business Units	2	1

Cheylesmore House	4	3
Unknown	0	1
<b>Total number of visitors</b>	<b>39</b>	<b>40</b>
<b>Total Households Represented</b>	<b>29</b>	<b>25</b>
<b>Total Comments captured</b>	<b>181</b>	

### 'Having a Conversation'

#### Key Themes

The tables below represent themes raised by residents & businesses throughout conversations over the two community drop-in days with the design and engagement team. This includes comments from the 'What matters to you in designing a new scheme' board.

These comments have been written verbatim however, it should be noted that some were captured by the Arup design team and are 'live' summaries of the conversation had between them and the residents.

Key: 22<sup>nd</sup>  23<sup>rd</sup>

Community Comments	
Topic	Comments
Retain Buildings	Doneraile House should be retained – don't tear it down
	Can't just buy in a lot of private units and create a ghost town
	Keep Rye House & Bucknill House. Ridiculous to lose them
	Bucknill House - Think it will still be nice in 50 years' time
	Doneraile House must stay
Refurbishment	Doneraile likes home – in a top floor flat, feels secure
	The way Doneraile works is perfect, with private space for family and children
	If refurbishment is expensive, tell us - Just be honest
	Preferred complete refurbishment rather than renewal
	Prefer the isolation and privacy – sense of ownership and community.
	Love duel aspect
	Preference for maintaining the buildings as they are – character and charm
	Nice properties but not too well maintained. Would prefer to stay and refurbish
	Refurbishment preference – would like to keep a front garden or minimum a balcony
	My preference would be a complete refurbishment. A home should be a home not an investment as Chelsea Barrack is for foreigners
	I don't want to move out – lived on the estate for 27 years
	Prefer her flat to be refurbished
Solution – refurbish all but Edgson & Hillersdon – create private gated open spaces, add lifts to existing buildings and relocate open space south of Dalton.	
Refurb on Ebury Bridge Rd – keep shops and retail	

Density	Increased density of adjacent buildings Use the loft space
	Building across Doneraile have more homes Built into the loft areas
	New building at the other side of the bridge already feels too high Keen for full refurbishment
Crime & security	Security at Grosvenor Waterside turns us off Say its private property
	Crime is a perception thing its safe here We are fine cause we know our neighbours
	Social provision in Grosvenor Waterside Easy to pick out - discrimination
	The sense of community – the shopkeepers know you by name. We trust each other. If I don't have money they will trust, I'll pay for it the next day We need new building but our roots are here and its making it difficult – we want to stay here but in a new flat We don't want to be a Grosvenor waterside or Chelsea Barracks – we are a community and we want to look after each other and know our neighbours
General	Current retail works well
	<ul style="list-style-type: none"> <li>Kids go on their own everywhere</li> <li>Everyone knows everyone</li> <li>Love the local retail</li> <li>They love the character and beauty of the architecture</li> </ul> Kids go to play area without adult supervision Know local retail shopkeepers by name Character much better than Grosvenor Waterside dev Looking forward to the new changes

Old Scheme	
Topic	Comments
Consented Scheme	Liked details of consented scheme
	Like the green, liked the refurb, like the retention of trees and play area improvements, liked the scale along EB road
	Consented scheme is not balanced
	Would only make the retained buildings look worse!! Consented scheme would block sun light into the retained buildings

Open Space	
Topic	Comments
Gardening Club	10 years old now - Open space vandalised regularly
	Westminster Mind come to gardening club
	Club helped by residents in Hillersdon, Doneraile and Westbourne House
	Westminster Minds reached out too many schools through garden club

Garden Space	Gardening club really important. Behind Hillersdon historically club is broken in to Needs shed areas for storage for gardening club
	Importance of central open space to create community. Kids and adult secure and big trees
	Green spaces on different levels
	Open spaces - Gated off at night due to vandalism
	Conversation around landscape - Gardening areas, storage areas, green houses
	Leave the trees – increases value of life I love been connected to my neighbours too
	Push green space up against the railway with parking under it Put homes closer to EB road
	Healthy living is really important - Fruit trees, edible landscaping, water to encourage wildlife, roof garden
	Own balcony/garden to plant
	Impact of trees on light Well kept open spaces
Play space	Upgrade the playground - Football pitch – sports centre
	Only kids use the open space but if space had different areas/character I would definitely use it
	Children see routes as pedestrianised – hence bollards and gates to prevent cars coming in - 2 kids knocked down
	Require play areas for children of different ages not just small children They were told there would be gates so the internal courtyard would be protected
	Relocate football pitch Create a valuable green link – secure through estate
	Youth Centre, Nursery and playground used well
	Open space worked better before when play area had slides etc. and more variety.
	Central open space seen as only for the kids

Connectivity to the wider areas		
Topic	Comments	
Surrounding areas	Lack of connectivity of the site with surrounding area Has prevented me from knowing what the areas has to offer Devised connectivity with Grosvenor canal and permeability Connection to the south would be great	
	Walks/transport/shopping	Walk to Battersea park town
		Connections by bus to supermarkets and functional destinations
Most residents do their main grocery shopping at Victoria and then the ones in EB road		
Westminster School, Millbank Academy, Parks on Streets		
St Barnaba's Primary school, Toy Library (Lupas st) Sharing activities with other estates		

	Lots of Air BnB going on - You don't need a car here
	Central heart to the estate
	Orange square Farmers market is fantastic (on Saturday)
	A bus takes us to kings road to visit the local market there

### Day to Day Challenges

Topic	Comments
Maintenance	All flats have a damp issue - Reoccurring problem Recycling bin – Perspex so you can see what's in them Bucknill & Rye – rat problem historically <ul style="list-style-type: none"> <li>Flats are not well insulated or double glazed</li> <li>Lifts are inconsistent and break all the time</li> </ul> Makes heating bills very high Noise of flats within Private gardens – maintained vs Communal space not maintained insulation Some building are starting to deteriorate Noise issues in flats. You can hear your neighbours Westbourne House problems with ASB and damp Existing windows Awful state of communal areas Damp, mould, noise problems Children becoming sick because of this – better a renewal Not happy with quality of the buildings - Lights not working, noise, courtyard not clean
Deliveries	Deliveries vans are getting stuck behind barriers
Anti-social behaviour	Lack of lighting and CCTV Man runs his construction company in Rye House
General	In the meantime, I just nurture and take care of some of the buildings

### Impacts/concerns on Residents

Topic	Comments
Leaseholders	Leaseholders should not be displaced from the area You don't want a pokey 2 bedroom Leaseholders aren't going to get a good deal - what's on offer for them In case of refurbishment will that have a high cost for leaseholders We can't make plans because as leaseholders we don't know what's happening
Relocation	Relocating temporarily – what are the financial benefits of this? Good location – schools, Battersea Park, transport What will happen to residents during construction I have lived here since I was born - It's a big change to relocate We stayed because we thought we were going to be offered a private garden

	Doneraile We want to know about the offer from the council Relocation must be near to schools for the kids Where do we go if we have to move house Where will I be relocated? I'm afraid of dying and not coming back! Were will my furniture go? I want to come back – lived here since 1930's since they were built Concern about moving far away from Victoria Anti-development – Housing for tenants - what guarantees are being offered
Renewal	Size of apartments – will they be any smaller to fit more in I'd like to see options soon 63 Cheylesmore House. We are letting the estate run down so there's more of an arrangement for new build For me is more about values and principles (affordable and council housing is a priority - We trust the designers will do a good job Maintenance is very important – creates pride and care Don't keep people in limbo status - People want to plan their lives I want to see a distinction between <ul style="list-style-type: none"> <li>Council housing</li> <li>Affordable housing</li> <li>Other type (expensive!)</li> </ul> Council affordable should be a priority Like for like – same sq footage Too transient – short term vision causes trouble. Community doesn't exist in new development I fear a new development will not be family friendly. The open space communal areas within the buildings and the way people use them will disappear
Elderly residents	There's about 10% older people - Something needs to be done for them – handyman service by Westminster is great!
Crime	Crime has come down compared to the past - Perception of crime has also come down
WCC Council	Tory government, tory council – we are under their control They will put rents up! I don't believe a word of what the council is saying Resident since 1984 – since 1952 in the area We found out through the back door that the previous scheme is not going to happen. We don't trust the council Whilst I trust the design team I fear the message and good intentions may get lost. I feel like we've been lied to! The council doesn't get back to us soon enough when there's an issue Council are wasting millions of pounds of the tax payer's money for a cosmetic problem/ solution The council does not respond quick enough to resident's problems Not reliable

### Future Development Considerations

Topic	Comments
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Parking/drop off	<p>Drop off deliveries not possible</p> <p>Parking bays for leaseholders would be beneficial</p> <p>Opposition to have underground parking</p> <p>That will kill the trees</p> <p>Limit parking</p> <p>Parking shouldn't be a priority – only for disabled access</p> <p>Some current parking bays are being sub let</p> <p>Improvement to car parking area</p> <p>Basement parking - Who's going to pay for it?</p> <p>Need for a carpark inside the development</p> <p>Difficult to park in the area (street parking)</p> <p>Care of design around parking access (noise/safety)</p> <p>Monitoring of disabled bays</p> <p>Drop off/set down parking bays</p> <p>No parking required</p>
Youth Centre/community hall/space	<p>Got to design and retain and enhance the Youth centre</p> <p>Community hall really important</p> <p>More events for local people e.g. Bangladesh women, elderly, diabetes – really big issue</p> <p>Community is very important – everyone gets on in the block</p> <p>Community spaces as points of contact with neighbour's communities</p> <p>We would like to see a community facility like in Peabody Avenue</p> <p>Ebury square is a nice development, it really blends in</p> <p>For children to go after school, parties and community gathering</p> <p>Community centre that faces the road - Accessible and visible</p> <p>Community centre and a safe nice place for people to gather</p> <p>Include sport activities for youngsters</p> <p>Community spirit and centre to be retained</p> <p>Sports centre/wellbeing/Pilates, Dog park</p> <p>A community room – multipurpose for different ages</p> <p>Community facilities for all ages</p> <p>A better community centre</p> <p>Community facilities for residents</p> <p>Residents would really like this</p> <p>We want another youth club/community centre for all ages – get the youngster off the streets</p> <p>Holiday clubs and community spaces</p> <p>Community centre and youth club. They like music, cooking and classes that they used to have.</p> <p>Community facility with good community feel</p>
Green space/trees	<p>Noise from the ball court is an issue but keep the play and green space</p> <p>Trees near the railway</p> <p>Garden space</p> <p>Green space</p> <p>Open and green space</p>
Height	<p>Heights should be along the railway</p> <p>Don't build too high – no towers</p> <p>Want smaller building with fewer neighbours</p> <p>I don't like living too high and we have a lot of cupboards (age 6)</p>

Local businesses/shops	<p>Space for community businesses</p> <p>Proper supermarket needed</p> <p>Include retail, cafes so create an appealing space</p> <p>No matter what happens keep our local shops – they're lovely!</p> <p>I would like a supermarket</p> <p>If the chemist needs to move out can he return in the new scheme</p> <p>Really important to engage with shopkeepers</p> <p>Importance of shopkeepers coming back in the new scheme</p> <p>Chemist and cafe</p> <p>Pharmacy</p> <p>Shops are wonderful – keep them</p> <p>They have so much character – they know people</p> <p>Retail offer to existing shops needs to be clarified - Small businesses to be encouraged</p> <p>Amenity to local shops and proximity for elderly</p>
Balconies	<p>Balconies that face each other, visibility and familiarity - what that breeds</p> <p>Open balconies to socialise</p> <p>Love balcony - Sun rises on one side and sets on other side – cross ventilation</p> <p>More space on balconies</p> <p>Balconies very important</p>
Design	<p>Opportunity to create a new precedent in terms of design, social aspects, sustainability - innovative</p> <p>Retains enhancements – e.g. Doorways/archways</p> <p>Historical materials</p> <p>See Ebury not as an estate but as a village and you see it very differently -</p> <p>Why can't we provide services for surrounding area</p> <p>Apply similar standards for all unit types</p> <p>Consider street lighting – currently poor</p> <p>Red brick, own identity</p> <p>Light and quadruple access as the main assets of the actual house</p> <p>All kitchens and bathrooms with windows</p> <p>Like brick as a building material</p> <p>Insulation within homes</p> <p>Right of light re high rise and wind tunnel</p> <p>New development with bricks looks better</p> <p>Courtyard buildings should be the overall solution across the site</p> <p>Natural light and dual aspect</p> <p>Open buildings with good ventilation</p> <p>Like the scheme at Vauxhall Bridge – bricks, garden and a mix of front sizes</p> <p>The design should allow me to be as close to my neighbours as I am now (I care and help look after elderly members of the community)</p>
Wayfinding	<p>Shortcuts/routes across or through the site will be beneficial</p>
General	<p>Maintain estate as public land, don't privatise</p> <p>Visiting sites of similar densities is key</p> <p>New build schemes to see please</p> <p>Caretaker/warden looking out for elderly people</p>

## Summary of 6<sup>th</sup> & 7<sup>th</sup> December 2017 Ebury Bridge community drop-in sessions

Headline drop-in numbers

Ebury Bridge Attendee Stats			
	6th December	7th December	Combined
<b>Total number of visitors</b>	<b>18</b>	<b>11</b>	<b>29</b>
<b>Households represented</b>			
Bridge House	0	1	1
Bucknill House	0	0	0
Dalton House	0	0	0
Doneraile House	6	3	9
Edgson House	1	0	1
Hillersdon House	2	0	2
Mercer House	0	0	0
Pimlico House	0	0	0
Rye House	0	0	0
Victoria House	0	1	1
Wainwright House	0	0	0
Wellesley House	1	0	1
Westbourne House	0	0	0
<b>Total Residential</b>	<b>10</b>	<b>5</b>	<b>15</b>
Community Groups	1	0	1
Business Units	1	1	2
Cheylesmore House	2	0	2
Unknown / Off-Site	0	2	2
<b>Total</b>	<b>14</b>	<b>8</b>	<b>22</b>

### 'Having a Conversation'

The engagement was based around gaining feedback and insights from the 4 tables

#### TABLES 1-3

The first three had a thematic content using precedent images, along with feedback from the previous engagement, to aid discussions and to capture views on:

- **Homes** – issues such as storage, balconies, dual aspect etc.
- **Open Space** – issues such as play space, community gardens, different spaces for a range of ages
- **Community facilities/other uses** – e.g. chemists, gyms, newsagents and nurseries etc.

**Key messages:** we will work with you to identify top priorities for each theme, we will look to address these in future design options.

**Output:** A wish list of issues/items and dots by the top three issues that people want to prioritise. These will to be considered and addressed in the options design – or explained why not included if not.

**Outcome:** Creating trust and meeting local needs: the views of residents are shared, they see that we are listening

#### TABLE 4

The fourth table focussed on the criteria and process for assessing a long list to a short list scenarios and presented the first stage of this – a second stage is to be discussed early Jan. Three scenarios will be discussed:

- Complete Refurb
- Hybrid Refurb/New Build (the consented scheme, 99 net additional homes)
- Hybrid Refurb/New Build (the consented scheme plus increased density, based on a significant increase in additional homes)

#### Key messages:

We have used the evaluation criteria to assess the scenarios against our brief to create a new scheme that will produce new and desirable homes as well as attract a developer that can invest in and deliver the renewal project. The assessment considers whether there is an effect on the criteria that is:

- A negative impact
- No impact/minimal change
- Positive impact
- Significant positive impact

**Output:** A photographic/written record of the participants comments and the responses. Engaging residents with the potential scale of change required to make a deliverable scheme.

**Outcome:** Sharing the challenges with creating a deliverable scheme – understanding why these three scenarios will not be taken forward.

The comments captured below have been written verbatim however, it should be noted that some were captured by the Arup design team and are 'live' summaries of the conversation had between them and the residents.

Feedback from the three 'themed' tables

What matters to you in the future development		
Board 1.	Natural light and dual aspect	★★★★
	Balconies that face each other, visibility and familiarity	★★★
Homes	Need shed areas for storage	★★★
	Parking spaces	★
	Space for drop offs/deliveries	

issues such as storage, balconies, dual aspect etc.	Retain enhancements – e.g. Doorways/archways	
	Consider street lighting – currently poor	★ ★ ★
	All kitchens and bathrooms with windows	★ ★ ★ ★ ★
	Red brick, own identity	★ ★ ★
	Open buildings with good ventilation	★ ★ ★ ★
	Apply similar standards for all unit types	★ ★ ★
<b>Additional comments</b>	500 people signed a petition in August against knocking down (all) the buildings. Haven't heard back from Rachel who organised the petition	
Tell us what you think & help shape Ebury	The sound/noise from the trains is worse in the summer (Doneraile)	
	I want to know if we're staying (Doneraile)	
	More storage, double glazing, good sized rooms	
	Safe scheme	
	Where do you put the dining table? In the kitchen or living room? I'd prefer the kitchen but they are all so small	
	It is ridiculous and unaffordable to have a car in London	
	Kitchen & living room (not open plan) but ventilated	
	Exterior enclose corridors preferred.	
	Elevated gardens are nice – in summer is very noisy (rail)	
	Gate higher/security	
	Kitchen gets very hot when enclosed – ventilation in kitchen	
	Storage not great.	
	Shed storage only makes people keep things they forget about! They take space from communal areas and it is of no benefit to anyone. BUT we need more storage in flats	
	Gates to courtyards should be taller as outsiders climb inside and I am scared.	
	New build has to be the same size as the one we have now	
	Storage space important – internal courtyards, nowhere to put recycling – waste management is bad.	
	Kitchen/dining room.	
	Separated kitchens - culturally	
	Prefer deck access to internal corridors (I like Doneraile concept/distribution.	
	Tenants should take responsibility of their places (own flats) and communal areas.	
	Prefer separate kitchen	
	Open balcony access and a bit more lighting	
	Outdoor access (deck access)	
	Open kitchen to living	
	Not enough toilets and bathrooms	
	Ceiling heights too short	
	Improved open kitchen – windows by kitchen	
	Affordable option should have quality	
	Smaller bedrooms, bigger kitchen	
	Storage – in built storage	
	Balcony – in built safer	
	When its day, it's very noisy- the railway	
	Bedroom balconies	
Storage is not great		

	Not complete separate kitchen, kitchen gets very hot – ventilation in kitchen	
	Don't mind the deck access	
	Gardens are nice to have access – garden are not used at the moment (Doneraile)	
	Prefer to have isolated kitchen – handy to have dining room in kitchen	
	Pay for storage at the moment	
<b>Board 2.</b>	Gardening club	
<b>Open Space</b> issues such as play space, community gardens, different spaces for a range of ages	Retain the trees – put some by railway	★
	Green spaces for everyone to use	★ ★
	Central open space to create community	
	Upgraded football pitch	★ ★
	Require play areas for children of different ages	★
	Create a valuable green link – secure through estate	★ ★
<b>Additional comments</b>	Playground here is perfect – well-lit kids space	
Tell us what you think & help shape Ebury	Public Community spaces best – not private	
	Good security, open space, good community	
	High level café to enjoy the view	
	Not a fan of allotments	
	Lighting is key	
	Natural play area	
	Individual allotment s for flats	
	Play area for older kids	
	Trees are important	
	Urban architecture	
	Empty buildings bring issues and problems	
	Cheylesmore – empty. Perception – council would like to develop every square inch, 6 stories or more people start to be alienated	
	Bicycles safe - storage	
	Lack of community	
	Not in favour of formal play area, natural preferred.	
	Natural play area	
	Urban architecture	
	Lighting a big issue	
	Estate open spaces not suitable for elderly people – Cheylesmore and Doneraile a good model	
	Balcony access - connectedness	
	Washing outside	
	Private	
	Use AstroTurf to prevent injury – I feel welcome to use the football pitch and helps the community get together	
Space north of Hillersdon House could be given a better use (sport or parking)		
Why doesn't WCC really look after their people?		

	I get confused by the concept of community. It takes a catastrophe to bring people together not a park
<b>Board 3.</b>	Community facilities for the whole estate
	Proper supermarket needed
	Include retail, cafes so create an appealing space
	Amenity to local shops and proximity for elderly
	Pharmacy
	Caretaker/warden looking out for elderly people
	Multi-purpose Community Centre with activities for different ages
	Retain and enhance the Youth club
<b>Community Facilities &amp; other uses</b> e.g. chemists, gyms, newsagents and nurseries etc.	
<b>Additional comments</b>	Change the design of the newsletter. Visual language and no commercial speak!
<b>Tell us what you think &amp; help shape Ebury</b>	Youth spaces within the community offer
	Shop keepers should be engaged separately
	Importance of the chemist – real asset/ want to come back. Can shopkeepers be on the Futures Group?
	Better youth offer required
	Café – integrated to be a meeting point
	More car parking – car club
	Kids antisocial behaviour from other estates
	Allotments good for children
	Shops ok that are here at the moment – antique shops here due to cheap rents
	Sports offer on to of MUGA
	Shopkeepers were never considered or part of the previous scheme (estate agent in Ebury Bridge Road) The 3 scenarios are a waste of time as we know they don't work!
	Communal hall on roof?
	Keep pharmacy
	MUGA not being used – expectation is should work
	Independent retailers are a preference
	Play area on roof top – can be very noisy
	Estate agents take up valuable retail space – in favour of local retailers
	Chelsea football do occasional training
	MUGA under used – contract out the play area instead of spending money on security
	Café for residents to see high and far i.e. not on ground
	Community hall needed – existing one is not big enough
	Great to have cafes and retail spaces integrated
	Appreciate the retail shops already there
	Safe and secure – dark needs more lights
	Enjoy communal spaces bring community together
	Prefer on the ground pitch
	What is the average size of a shop – how many would there be. It is a very road in terms of vehicles. How will you address that and help pedestrians and make them come to the shops.

## Emerging Insights

1. Across both community drop-in sessions there has been a clear concentration from Doneraile. A question that came up was whether, due to its location at the bottom of the site, works could be phased so they all move once (to a new build at the top of the site. Although hard to commit before a developer involved and phasing agreed, knowing that this is being seriously explored would help build additional support from these residents.
2. Elderly residents – the elderly community are clearly concerned about moving away from the estate and not returning, this is coupled with the stress of not knowing when this may happen. Again, as above in point 1, if the phasing could be agreed that these residents could be moved just the once it would be seen to be a positive step by the council.
3. Residents are primarily focused on the need to know what is going to happen and when to then rather than specifics on design. For WCC to gain the trust of the community this must be addressed in January.



Summary of 25<sup>th</sup> & 27<sup>th</sup> January 2018  
 Ebury Bridge community drop-in sessions  
 Edgeson House, Youth Centre, Ebury Bridge Estate

Headline drop-in numbers

Ebury Bridge Attendee Stats			
	25 <sup>th</sup> January	27 <sup>th</sup> January	Combined
<b>Total number of visitors</b>	<b>28</b>	<b>12</b>	<b>40</b>
<b>Households represented</b>			
Bridge House	2	1	3
Bucknill House	2	1	3
Dalton House	1	0	1
Doneraile House	6	4	10
Edgson House	0	0	0
Hillersdon House	2	0	2
Mercer House	0	0	0
Pimlico House	0	0	0
Rye House	1	1	2
Victoria House	1	1	2
Wainwright House	0	0	0
Wellesley House	0	0	0
Westbourne House	1	1	2
<b>Total Residential</b>	<b>16</b>	<b>9</b>	<b>25</b>
Community Groups	0	1	1
Business Units	1	0	1
Cheylesmore House	1	0	1
Unknown / Off-Site	6	0	6
<b>Total</b>	<b>21</b>	<b>10</b>	<b>34</b>

Key Messages

- The purpose of the residents' drop-in sessions is to talk residents through the assessment outcome of the three development scenarios taken forward for Ebury.
- The scenarios include 2 demolition and refurbishment schemes and 1 complete demolition. The design team have been developing the detail for each scenario which includes height and massing, layouts, public realm and parking etc. All of this work helps to understand what will meet the planning policy, financial viability and also potential developer requirements for achieving a consented scheme.

- The schemes that have been developed for each scenario are *illustrative* at this stage. They use a similar concept to compare the relative impacts of the different scenarios.
- There will be engagement on the design of the scenario(s) that are taken forward.
- In total 7 scenarios have been assessed and were featured in the recent newsletter, the three which have been identified are the ones which are being displayed in further detail at the drop-in sessions.
- In the scenarios which demonstrate retained/refurbished blocks, it is important to note that Leaseholders would be required to make significant contributions to refurbishment costs.
- All housing issues will be answered by WCC staff and or the Residents' Liaison officer who will be present at each event.

Feedback from the drop-ins

Themes	Feedback
Full demolition	<ul style="list-style-type: none"> <li>• Change is scary but total demolition seems the most sensible and I'm thinking of my children and what is best for them.</li> <li>• Full demolition preferred</li> <li>• Full demo preferred</li> <li>• Full demolition preferred</li> <li>• Full demolition preferred</li> <li>• I keep coming back to total demolition on the answer – The scheme looks great. A developer would want to spend millions and tuck it behind the existing blocks?</li> <li>• Full demolition is a good idea. But retention of 4 blocks is better for the streetscape</li> <li>•</li> </ul>
Design of the scheme	<ul style="list-style-type: none"> <li>• The rotated blocks create large open space looks good. No overlooking and retain a sense of SW1 capturing the squares</li> <li>• Keeping Doneraile will lose too much if refurbished</li> <li>• What will the façade look like?</li> <li>• Like the water really strong idea. Like the amphitheatre seating in the square.</li> <li>• Concern: of the neighbouring block to Doneraile. How will it affect the overall look?</li> <li>• The building in scenario 7 (full demolition) is still large how is it going to get planning?</li> <li>• Very few with single aspect house nice views of Westminster?</li> <li>• I like the new development. Everything is dead at the moment, we need new homes. I love the courtyards and new spaces in the middle, Daylight analysis is very good.</li> <li>• Impressive</li> <li>• Likes the basement car park</li> </ul>
Landscape	<ul style="list-style-type: none"> <li>• All the landscape ideas are lovely who wouldn't want that!</li> <li>• Likes open space</li> </ul>
Relocation	<ul style="list-style-type: none"> <li>• If I have to move I only want to move once, either off site or ideally within the estate (new build)</li> <li>• Happy with the process, wouldn't mind rehousing</li> <li>• Don't want to move (Bucknill) recognises it's too small for other tenants</li> </ul>

	<ul style="list-style-type: none"> <li>• Voted no to previous scheme, however, if relocation is successful more open to idea of new homes now</li> <li>• Lots of my elderly neighbours are terrified about relocation</li> <li>• Knowing where you're being decanted to?</li> </ul>
Refurbishment	<ul style="list-style-type: none"> <li>• Refurbished No good <ul style="list-style-type: none"> <li>○ Heating required</li> <li>○ Double glazing</li> <li>○ Preferred the scenario 4</li> <li>○ Want to be relocated to the same flat/position on site</li> </ul> </li> </ul>
General comments	<ul style="list-style-type: none"> <li>• Sentimental value of existing home</li> <li>• Access to GP, hospital? Relocation and return (Westbourne)</li> <li>• When we moved into Doneraile 40 years ago the estate was in good state – now we suffer from damp, poor insulation, poor water pressure.</li> <li>• Keen to know timescales. Supportive of proposals, very optimistic but the impact on his business? But can see benefits!</li> <li>• I drive a car for my work but I wouldn't mind a care free scheme so kids can play free.</li> <li>• Under previous scheme it was guaranteed I would get housed</li> <li>• Concern – noise and disturbance during demolition and construction</li> <li>• Inflation and interest cost? What happens to the figures for leaseholders?</li> </ul>
Comments from the survey	<ul style="list-style-type: none"> <li>• Keen to hear more about Doneraile</li> <li>• I would like the next new buildings to be good for everyone and the new Cafe must be A3 use, or what it is now</li> <li>• Same concerns as most people on the estate "how long before we actually know the final plans"</li> <li>• Mum is really frustrated about is going on. Changing furniture, carpet been waiting since</li> <li>• 2009, so in limbo since then. Mum is disabled but is informed by newsletters</li> </ul>

Summary of 28 February & 6 March 2018  
Ebury Bridge Refurbishment & Viability workshops  
Ebury Bridge Regeneration Base, Ebury Bridge Road

**Attendance**

Ebury Bridge Attendee Stats			
	28 February	6 March	Combined
<b>Total number of visitors</b>	<b>16</b>	<b>18</b>	<b>34</b>
<b>Households represented</b>			
Bridge House	0	0	0
Bucknill House	2	3	5
Dalton House	0	0	0
Doneraile House	5	3	8
Edgson House	0	4	4
Hillersdon House	1	0	1
Mercer House	0	1	1
Pimlico House	0	0	0
Rye House	1	0	1
Victoria House	3	1	4
Wainwright House	0	1	1
Wellesley House	0	0	0
Westbourne House	0	1	1
<b>Total Residential</b>	<b>12</b>	<b>14</b>	<b>26</b>
Community Groups			
Business Units			
Cheylesmore House			
Unknown / Off-Site			
<b>Total</b>			

**Post-engagement 'temperature check'**

- Optimistic 6.86 (workshop 1) 6.64 (workshop 2) 6.76 (combined)
- Involved 6.93 (workshop 1) 7.55 (workshop 2) 7.2 (combined)
- Informed 7.57 (workshop 1) 8.0 (workshop 2) 7.76 (combined)

(Mean rank)

**Engagement summary**

The workshops were an opportunity for residents to understand how the refurbishment of all or some of Ebury Bridge is being considered in the assessment of a range of possible scenarios for the renewal of the estate. The workshop enabled leaseholders, in particular, to better understand and

explore the costs and benefits of refurbishment. The workshops also ensured that residents have a clear understanding of the scenarios and the financial model that is being applied to assess the financial viability of these scenarios.

Input sought from residents included questions on both refurbishment and viability and, through an interactive challenge, feedback on the elements currently included in level of refurbishment being used to assess the scenarios and which of the items currently excluded residents felt should in fact be included in the refurbishment assumption.

#### Main insights

##### Refurbishment – what matters most to residents

Residents were first asked whether the items included in the currently assumed level of refurbishment covered what mattered to them most. This exercise was designed to test items currently included within the assumed level of refurbishment. The following feedback along these lines was received although it should be noted that these were individual rather than group views, most of which were contradicted elsewhere by both individuals and groups.

Themes	Feedback
Windows	Some blocks had windows replaced 11-12 years ago
External spaces	Outside doesn't matter as much - inside homes more important
Security	'not bothered about security'

Residents were asked to look at what is not currently included in the refurbishment and prioritise elements that they think should be incorporated when assessing the refurbishment scenarios. Groups also asked to prioritise the top 3 elements they thought should be included, the groups selections are below.

Groups	Top 3 priorities for refurbishment	Further comments
1	1) Noise insulation between floors 2) Heat insulation 3) Inflation/fees/contractor costs/contingency	<ul style="list-style-type: none"> <li>De-prioritise security improvements and mechanical ventilation</li> <li>Roof replacement &amp; below ground damp-proofing by block-by-block assessment</li> <li>Soundproofing important</li> </ul>
2	1) Roof replacement 2) Sound proofing/noise insulation 3) Window replacement	<ul style="list-style-type: none"> <li>Security is important for peace of mind</li> <li>Lift replacement a must – outside doesn't matter as much</li> </ul>
3	1) Decant and relocation costs 2) Security improvements 3) Accessibility improvements	<ul style="list-style-type: none"> <li>Lift needs refurbishment at least</li> <li>Inside homes more important – common areas looking maintained</li> <li>Conditions in 'pretty good nick', just need some TLC</li> <li>Need time to get organised</li> <li>Moving away is the biggest concern – lot of upheaval (schools, etc)</li> <li>Inflation hard to predict</li> </ul>

4	1) Security (CCTV & Lighting) 2) Roof replacement 3) Lift replacement (all blocks)	<ul style="list-style-type: none"> <li>Window replacement also essential (cold and energy costs)</li> <li>Damp in bedrooms needs ventilation – replace mechanical ventilation</li> <li>Electric showers (instead of boiler system)</li> <li>Upgrades to external areas</li> <li>Prioritise long term solutions</li> </ul>
	1 Roof replacement 2 Security improvements 3 Full replacement of mech vent/Enviro improvements	<ul style="list-style-type: none"> <li>Internal refurbishment – new kitchen/new bathroom/internal damp</li> </ul>
	1 Full replacement of mech vent 2 Security improvements 3 Accessibility improvements	<ul style="list-style-type: none"> <li>Dedicated management office</li> </ul>
	1 N/A	<ul style="list-style-type: none"> <li>New bathrooms</li> <li>New windows – Doneraile</li> <li>Insulation and heating</li> <li>Water pressure</li> <li>Security Gates</li> </ul>

When looking at all the items not current included residents gave the following additional feedback, beyond the three priorities above.

Form of feedback	Detail
Items added by residents to the list of possible elements of refurbishment	<ul style="list-style-type: none"> <li>Children's play area</li> <li>Community centre/space</li> <li>Plumbing and Pipework</li> <li>Heating systems, pipework and Radiators</li> <li>Soundproofing</li> <li>Damp</li> <li>Environmental improvements, Heat insulation</li> <li>Entry call system/intercom</li> <li>Double glazing (although is included)</li> <li>Upgrade estate lighting</li> <li>Sprinklers inside the flats</li> <li>Would like to stay in Wainwright, needs minor maintenance</li> <li>We assume roof doesn't need replacing</li> <li>Victoria: Most important to me – Lift replace</li> <li>Edgson – Repainting all entrances stairwells and corridors</li> <li>Edgson – 1. Security 2. Full replacement of mechn (sp.?) 3. Roof replace 4. Accessibility</li> <li>Depending on housing management service offered... A dedicated housing management office</li> <li>Sound insulation we improve with windows</li> <li>Victoria – Most important: Full replacement of vent system and accessibility</li> <li>Dedicated management office</li> </ul>

	<ul style="list-style-type: none"> <li>• Insulation and heating</li> <li>• Doneraile: New windows</li> <li>• Water pressure</li> <li>• Security gates</li> <li>• Internal refurbishment – new kitchen / new bathroom / internal damp</li> <li>• More smoke CM alarms</li> <li>• Emergency exits – more</li> <li>• Food garden each flat</li> <li>• Communal food and veg garden</li> <li>• Security needs to be improved</li> <li>• Plumbing and pipework</li> <li>• New bathrooms</li> <li>• Sound insulation</li> </ul>
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	<ul style="list-style-type: none"> <li>• Will the new build have a communal gangway/deck access – important for access, security and community feel?</li> <li>• Will there be restrictions on pets, tv, parking, deliveries, etc?</li> <li>• Will council tenants have to pay more rent?</li> <li>• Consented scheme promised larger flats and balcony – will this promise be made in the new scheme?</li> </ul>
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**Further comments made on post-engagement survey**

- More members for the steering group please
- Hurry up
- Fantastic level of consultation. Professionally presented by all. Clear achievement of a key aim to enable residents to understand the issue of compromise. Well done.
- I think the council will do whatever in their best interest despite whatever we have to say
- Still up in the air, difficult to envisage what it could look like and how long it will then take.
- Phasing etc
- More members for the steering group please
- Hurry up
- Fantastic level of consultation. Professionally presented by all. Clear achievement of a key aim to enable residents to understand the issue of compromise. Well done.
- I think the council will do whatever in their best interest despite what we have to say
- Still up in the air, difficult to envisage what it could look like and how long it will then take. Phasing etc
- The gate at the top is always open, residents with keys leave it open.
- The playground is used by people with dogs who don't clean up after them.
- The new tenancy agreement - council should put that all tenants agree - the council should have more power
- Due to family commitments it is sometimes difficult to attend meetings. Sometimes the meetings aren't long enough
- Social media could perhaps assist in sharing and collating feedback constantly in general as well as on a more specific ad-hoc basis, e.g. questionnaires etc.
- More update on online. and the plans

Residents also asked a number of questions, which could be included as a Q&A in the next resident newsletter

Theme	Question
Process	<ul style="list-style-type: none"> <li>• How much will the opposition of the people living in the conservation area delay the project – could we be waiting 10 years?</li> <li>• Will taller options affect light and receive complaints?</li> <li>• Will there be a residents' ballot on the final scheme?</li> <li>• Does Doneraile have the highest concentration of leaseholders?</li> <li>• Forward looking cost-based scenario</li> <li>• Assuming it's a cost going forward, but it's a cost saving the council had</li> <li>• If they can't look after my flat how can they refurbish and rebuild</li> <li>• Can we clarify who chooses the final design?</li> <li>• How do we backdate to spring 2010</li> <li>• Why are we here if viability of refurb is not high?</li> <li>• I don't understand why security should cost, it's our right</li> </ul>
Refurbishment	<ul style="list-style-type: none"> <li>• How much will it all cost (when looking at adding items to refurb)?</li> <li>• How suitable for my needs is the inside?</li> <li>• If it goes ahead what is the process?</li> <li>• How long will it take?</li> </ul>
New build	<ul style="list-style-type: none"> <li>• Will the design/layout be the same in the new build for tenant, leaseholder and private?</li> <li>• Can leaseholders sit with developers to choose layout of their own flats?</li> <li>• Does the £98 per sqft include new build?</li> <li>• Will leaseholders have the same terms in a new build (length of lease, etc)?</li> <li>• How big will the new flats be, how high the ceilings?</li> <li>• Will the new flats have open plan or separate kitchens? Will residents be able to choose their preference?</li> </ul>

Appendix 1

Workshop 1 combined notes

Community Workshop Event: Refurbishment and Viability – Wednesday 28 <sup>th</sup> February 2018	
Question: What matters to you?	
Table 1: Plumbing and Pipework Heating systems, pipework and Radiators Window Replacement Soundproofing	
Question – These are the things not included -Order of priority, what matters to you?	
Comments:	

Question: What matters to you?	
Table 2:	
Question – These are the things not included – Order of priority, what matters to you?	
Comments: Community Space B very important? Design a new community hall? Does the £98 per sq include new build? What would the lease duration be? Options 3, 4 & 5 affect light and will receive complaints Does Doneraile have the highest concentration of leaseholders leaseholders Don't discount deck access Consented scheme promised larger flats & balcony Can leaseholders sit with developers to look at their own flats flats Flat size – what provisions for size Contingency cost separate What about the private blocks and conservation areas	
Question: What matters to you? Security is important for resident's peace of mind Lift replacement is a must ,outside doesn't matter as much	
Table 3:	
Question – These are the things not included – Order of priority, what matters to you? 1 -Decant      1-Roof 2-Security      2-Decant 3-Accessibility      3-Damp	

4- Environment	
Comments: Lift is temperamental and would need looking at Agree inside are more important Conditions are in pretty good nick, just need some TLC Damp is an issue that would need to be sorted How much will it all cost Need time to get organised Moving away is the biggest concern Living locally for 12 years Moving would be a lot of upheaval – schools ect How suitable for my needs is the inside Common areas looking maintained Kitchen and bathroom hasn't been done for 5 years Was included in the previous scheme Inflation et al are difficult to predict How long will it take If it goes ahead, what is the process	

Question: What matters to you?	
Table 4 : Electric Shower/water system Entry Call system/intercom Double glazing Sound proofing between apartment Roof replacement Upgrade estate lighting CCTV security Estate wide External lighting Heat insulation	
Question – These are the things not included – Order of priority, what matters to you? 1-Security 2- Roof Replacement 3-Upgades to external areas 4- replace mechanical ventilation	
Comments: Prioritise long term solutions Doneraile windows still need replacement Really cold – poorly fitted ,Damp , hot water boiler	



# Refurbishment and viability feedback

Security does need to be improved. How do we back date to a <del>period</del> Spring 2010?	Why are we here if the viability of refurb is not high?	I don't understand my security should be a cost, it's our right.	PLUMBING + PIPEWORK	SOUND INSULATION
<u>Internal Refurbishment</u> - new kitchen - new bathroom - internal dump.	<u>Dedicated management office.</u>	<u>Emergency exits -</u> <u>More -</u>	<u>Food garden each flat -</u> <u>Communal Food + Veg garden</u>	Can we clarify who <del>use</del> chooses the final design?
If they can't look after my flat how can the refurbish or rebuild?	Depending on housing management service offered.... <u>A dedicated housing/management office.</u>	WATER PRESSURE	NEW WINDOWS + DOWNRAISE	SECURITY GATES
INSULATION + HEATING	- More smoke/CM Alarms	<u>Sound installation we improve with windows.</u>	<u>forward looking cost based scenario</u> <u>Environmental improvements.</u> <u>very basic</u> <u>Back dating.</u>	<u>Assuming its a cost going forward, BUT its a cost saving the council had.</u>











<p>Most important <sup>Victoria</sup></p> <p>Full replace of m Vent. syst + Accessibility</p>	<p>Edgson.</p> <ol style="list-style-type: none"> <li>1. Security</li> <li>2. Full replacement of mechn.</li> <li>3. Roof replace</li> <li>4. Accessibility</li> </ol>	<p>Edgson -</p> <p>Re painting all entrances Stairwells and corridors.</p>	<p>Victoria</p> <p>Most important to me</p> <p>Lift Replace</p>
<p>We assume roof doesn't need replacing</p> <hr/>	<p>NEW BAT+NBROOMS</p>	<p>Want like to stay <del>but</del> want night needs minor maintenance</p> <hr/>	<p>Sprinklers inside the flats</p>



# Community benefits workshop

### Options for new play facilities









- What types of playspace would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?
- How could the existing court encourage more use?
- Have we missed something? Tell us more...

	YES / NO <input checked="" type="radio"/> YES		YES / NO <input checked="" type="radio"/> YES
<i>More traditional toddler play</i>		<i>Non-traditional play elements</i>	
	YES / NO <input checked="" type="radio"/> YES		YES / NO <input checked="" type="radio"/> YES
<i>Informal, imaginative play</i>		<i>Play huts for young children</i>	
	YES / NO <input checked="" type="radio"/> YES		YES / NO <input checked="" type="radio"/> YES
<i>Run-around free-play space</i>		<i>Larger play structures</i>	
	YES / NO <input checked="" type="radio"/> YES		YES / NO <input checked="" type="radio"/> YES
<i>Flexible ball court space</i>		<i>Outdoor gym equipment</i>	

*What more...  
Could they attach more things?*

### Options for new community facilities

- What types and new uses would you like to see?  
*The community centre should have several rooms of different sizes so that different groups can use the centre at the same time.*
- Where do you think they should be located?  
*Could there be a kitchen? Higher in the Community Centre?*
- Who should co-ordinate the facilities?  
*WCC / CWH*
- Are there any new uses you think are less good?
- Have we missed something? Tell us more...

	YES / NO <input checked="" type="radio"/> YES		YES / NO <input checked="" type="radio"/> YES
<i>Community centre</i>		<i>Health/fitness</i>	
	YES / NO <input checked="" type="radio"/> YES		YES / NO <input checked="" type="radio"/> YES
<i>Community kitchen/cafe</i>		<i>Arts/education</i>	
	YES / NO <input checked="" type="radio"/> YES		YES / NO <input checked="" type="radio"/> YES
<i>Retail</i>		<i>Youth centre</i>	
	YES / NO <input checked="" type="radio"/> YES		YES / NO <input checked="" type="radio"/> YES
<i>Adult day care centre</i>		<i>Children's nursery/day care</i>	

*Could health/fitness happen in the Community Centre?*

*Could there be a kitchen? Higher in the Community Centre?*

*Could they happen in the Community Centre?*

*depends on what other facilities there are in the area*









Options for meanwhile uses

*If there is a neighbourhood square, then many of these features can be incorporated into the neighbourhood square.*

- What new uses would you like to see?

- Where do you think they should be located?

Have we missed something? Tell us more...

	YES / NO		YES / NO
	YES / NO		YES / NO
	YES / NO		YES / NO
	YES / NO		YES / NO

Options for new outdoor spaces

- What new types of space would you like to see?

- Where do you think they should be located?

*I can't say as we don't know what the design is # it depends on Active*

*Should play involve risk and challenge? Boxing & club?*

- What might encourage children to be more active?

*Yes but have activities that ~~will~~ involve business ie Downward Lighting Stock Animation music*

	YES / NO		YES / NO
	YES / NO		YES / NO
	YES / NO		YES / NO

### Options for new outdoor spaces

- What new types of space would you like to see?

Green

- Where do you think they should be located?

- Should older and younger children play separately?

Yes

- Should play involve risk and challenge?

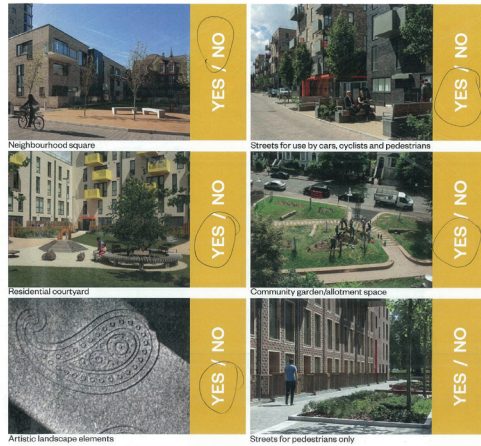
Yes

- What might encourage children to be more active?

Better facilities  
Equipment in green areas.

Have we missed something? Tell us more...

Bee Club  
"friendly playing"



### Options for new play facilities

- What types of playspace would you like to see?

Ball area (Ball Court)  
Football / Netball / Basketball

- Where do you think they should be located?

on the estate.

- Should older and younger children play separately?

No

- Should play involve risk and challenge?

Yes.

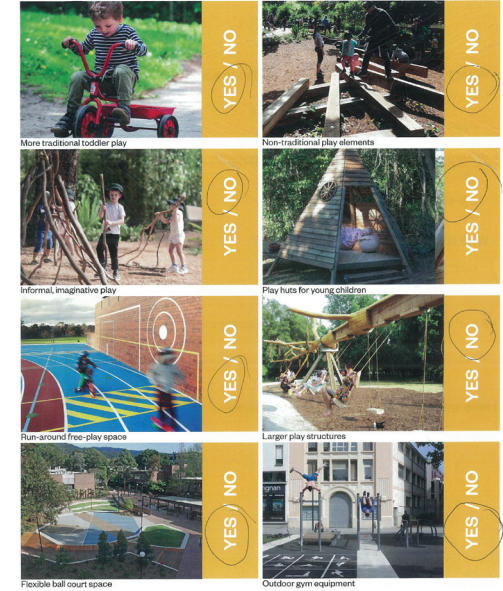
- What might encourage children to be more active?

outdoor

- How could the existing court encourage more use?

Better Design

Have we missed something? Tell us more...



## Options for new community facilities

- What types and new uses would you like to see?

*Community Centre you can rent out.*

- Where do you think they should be located?

*on street blocks*

- Who should co-ordinate the facilities?

*Local community council*

- Are there any new uses you think are less good?

Have we missed something? Tell us more...

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## Options for meanwhile uses

- What new uses would you like to see?

*Art walls to distract from building works to hide from view as much as possible*

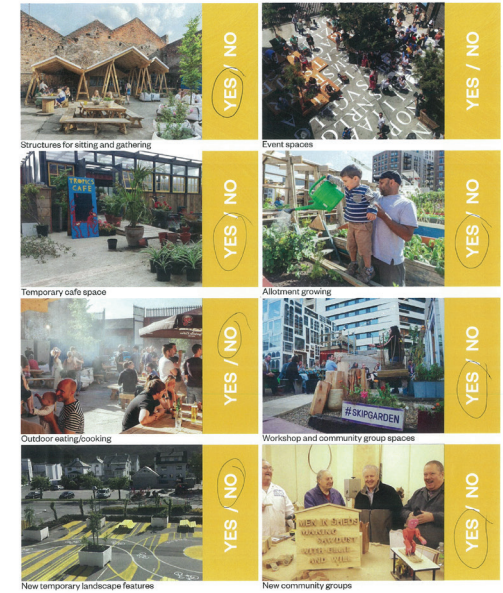
- Where do you think they should be located?

*beside building works areas.*

Have we missed something? Tell us more...











*Old/young get together.  
open air cinema ☺*

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### Options for new play facilities

- What types of playspace would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?
- How could the existing court encourage more use?
- Have we missed something? Tell us more...






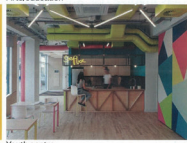


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	YES / NO <input checked="" type="radio"/> YES / <input type="radio"/> NO		YES / NO <input checked="" type="radio"/> YES / <input type="radio"/> NO
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	YES / NO <input checked="" type="radio"/> YES / <input type="radio"/> NO		YES / NO <input checked="" type="radio"/> YES / <input type="radio"/> NO

### Options for new community facilities

- What types and new uses would you like to see?  
*Stand alone community centre*
- Where do you think they should be located?
- Who should co-ordinate the facilities?  
*RA management with volunteers*
- Are there any new uses you think are less good?

Have we missed something? Tell us more...

*Toy Library*

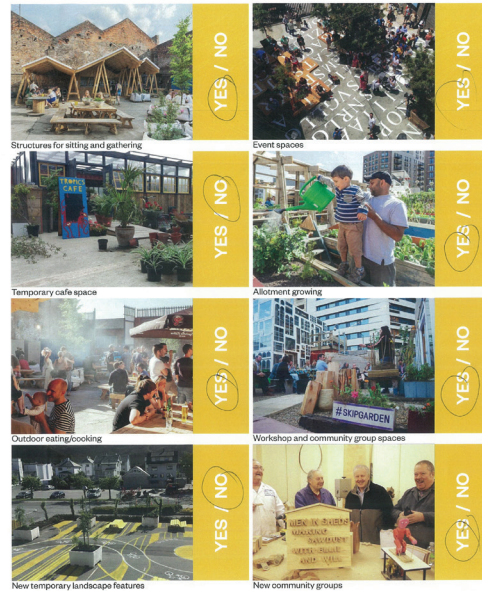
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	YES / NO <input checked="" type="radio"/> YES / <input type="radio"/> NO		YES / NO <input checked="" type="radio"/> YES / <input type="radio"/> NO



## Options for meanwhile uses

- What new uses would you like to see?
- Where do you think they should be located?
- Have we missed something? Tell us more...

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## Options for new outdoor spaces

- What new types of space would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?

Have we missed something? Tell us more...

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### Options for new outdoor spaces

- What new types of space would you like to see?  
*Community centre for all age groups*
- Where do you think they should be located?  
*Separate building - space permitting*
- Should older and younger children play separately?  
*Yes*
- Should play involve risk and challenge?  
*—*
- What might encourage children to be more active?  
*Having a safe play area.*

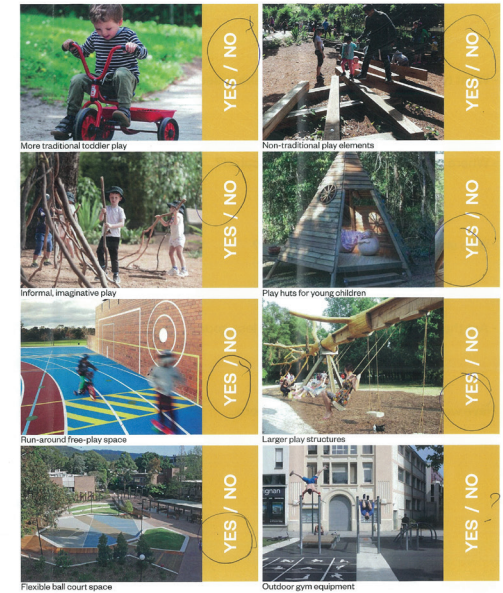
Have we missed something? Tell us more...



### Options for new play facilities

- What types of playspace would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?
- How could the existing court encourage more use?

Have we missed something? Tell us more...



## Options for new community facilities

- What types and new uses would you like to see?

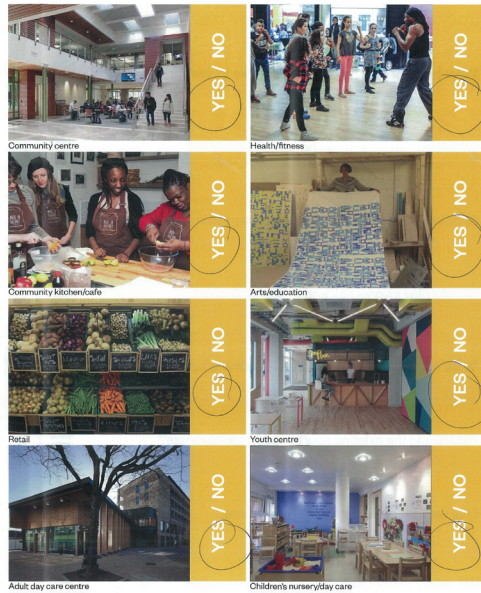
- Where do you think they should be located?

- Who should co-ordinate the facilities?

- Are there any new uses you think are less good?

Have we missed something? Tell us more...

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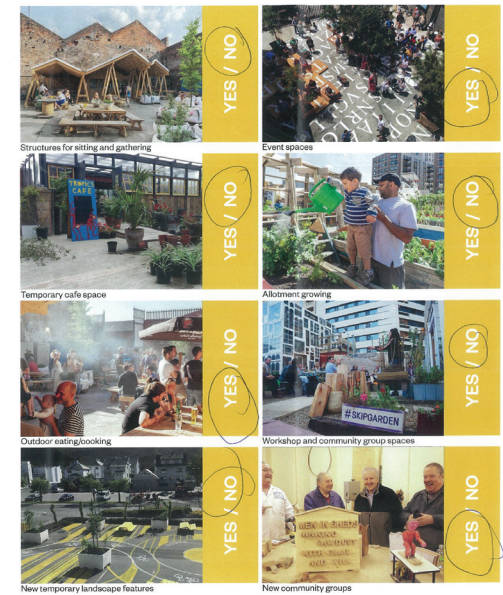
## Options for meanwhile uses

- What new uses would you like to see?

- Where do you think they should be located?

Have we missed something? Tell us more...

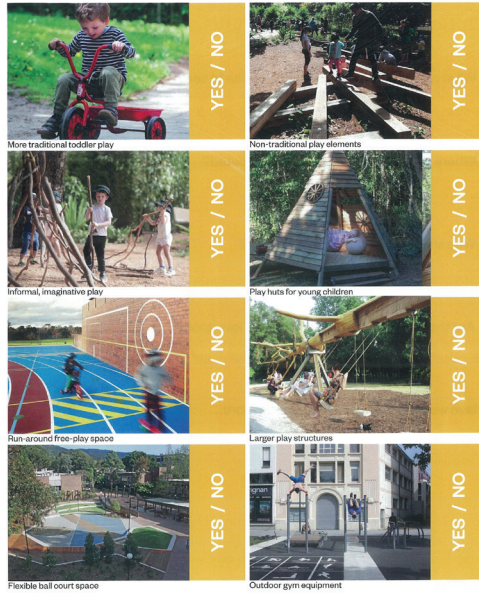
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### Options for new play facilities

- What types of playspace would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?
- How could the existing court encourage more use?

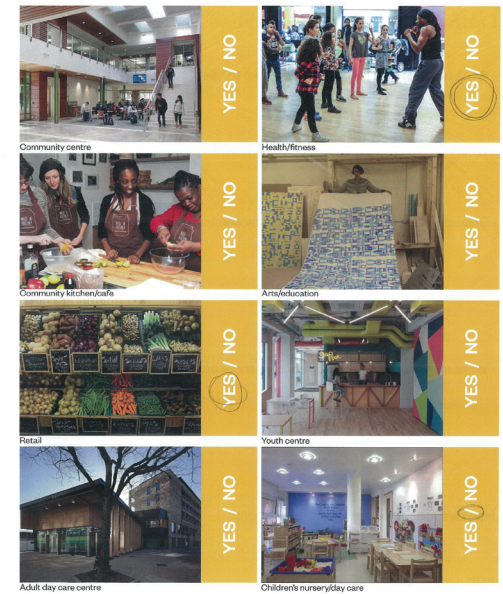
Have we missed something? Tell us more...



### Options for new community facilities

- What types and new uses would you like to see?
- Where do you think they should be located?
- Who should co-ordinate the facilities?
- Are there any new uses you think are less good?

Have we missed something? Tell us more...











### Options for meanwhile uses

- What new uses would you like to see?

- Where do you think they should be located?

Have we missed something? Tell us more...

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	YES / NO		YES / NO
	YES / NO		YES / NO
	YES / NO		YES / NO
	YES / NO		YES / NO



### Options for meanwhile uses

- What new uses would you like to see?

- Where do you think they should be located?

Have we missed something? Tell us more...

Ebury Estate Resident Workshop: Community Opportunities | 19.04.18

	YES / NO		YES / NO
	YES / NO		YES / NO
	YES / NO		YES / NO
	YES / NO		YES / NO








### Options for meanwhile uses

- What new uses would you like to see?

- Where do you think they should be located?

Have we missed something? Tell us more...

Ebury Estate Resident Workshop: Community Opportunities | 19.04.18

	YES / NO		YES / NO
	YES / NO		YES / NO
	YES / NO		YES / NO
	YES / NO		YES / NO

### Options for new outdoor spaces

- What new types of space would you like to see?

- Where do you think they should be located?

- Should older and younger children play separately?

- Should play involve risk and challenge?

- What might encourage children to be more active?

Have we missed something? Tell us more...









Ebury Estate Resident Workshop: Community Opportunities | 19.04.18

	YES / NO		YES / NO
	YES / NO		YES / NO
	YES / NO		YES / NO

### Options for new play facilities

- What types of playspace would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?
- How could the existing court encourage more use?









Have we missed something? Tell us more...

	YES / NO		YES / NO
More traditional toddler play		Non-traditional play elements	
	YES / NO		YES / NO
Informal, imaginative play		Play huts for young children	
	YES / NO		YES / NO
Run-around free-play space		Larger play structures	
	YES / NO		YES / NO
Flexible ball court space		Outdoor gym equipment	

### Options for new community facilities

- What types and new uses would you like to see?
- Where do you think they should be located?
- Who should co-ordinate the facilities?
- Are there any new uses you think are less good?

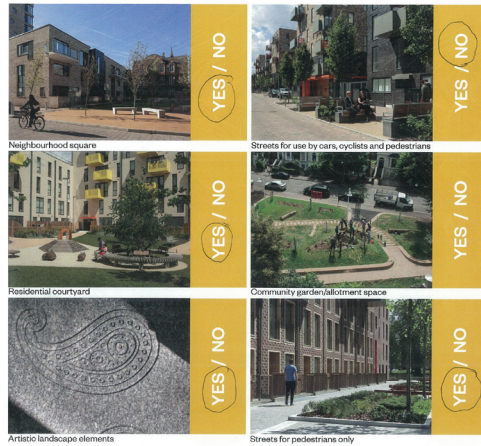
Have we missed something? Tell us more...

	YES / NO		YES / NO
Community centre		Health/fitness	
	YES / NO		YES / NO
Community kitchen/cafe		Arts/education	
	YES / NO		YES / NO
Retail		Youth centre	
	YES / NO		YES / NO
Adult day care centre		Children's nursery/day care	

### Options for new outdoor spaces

- What new types of space would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?

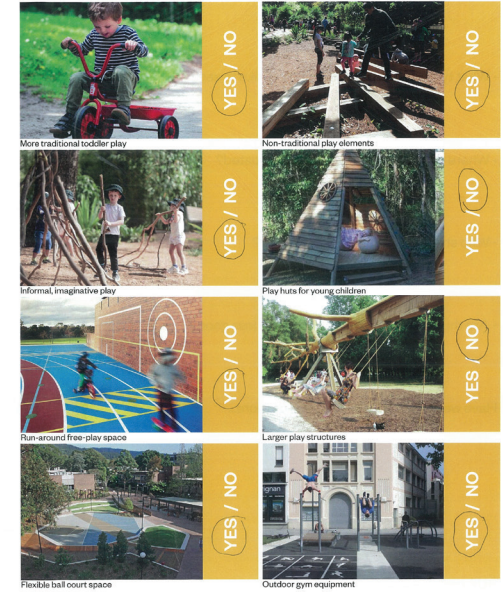
Have we missed something? Tell us more...



### Options for new play facilities

- What types of playspace would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?
- How could the existing court encourage more use?

Have we missed something? Tell us more...













### Options for new community facilities

- What types and new uses would you like to see?
- Where do you think they should be located?
- Who should co-ordinate the facilities?
- Are there any new uses you think are less good?


Have we missed something? Tell us more...

	YES / NO		YES / NO
Community centre		Health/fitness	
	YES / NO		YES / NO
Community kitchen/cafe		Arts/education	
	YES / NO		YES / NO
Retail		Youth centre	
	YES / NO		YES / NO
Adult day care centre		Children's nursery/day care	

### Options for new outdoor spaces

- What new types of space would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?

Have we missed something? Tell us more...

	YES / NO		YES / NO
Neighbourhood square		Streets for use by cars, cyclists and pedestrians	
	YES / NO		YES / NO
Residential courtyard		Community garden/allotment space	
	YES / NO		YES / NO
Artistic landscape elements		Streets for pedestrians only	

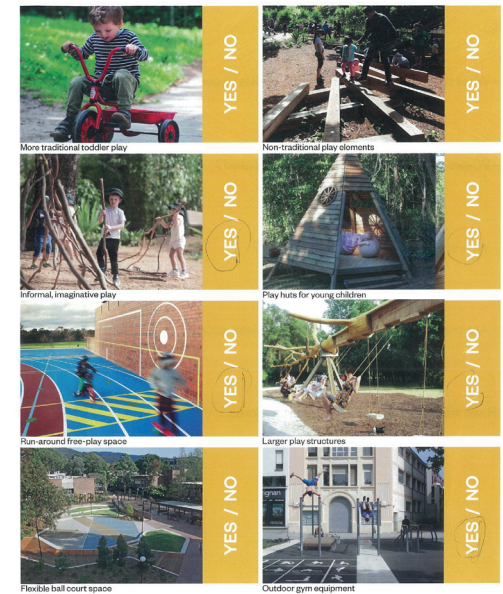
### Options for new outdoor spaces

- What new types of space would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active? *Yes*
- Have we missed something? Tell us more...



### Options for new play facilities

- What types of playspace would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?
- How could the existing court encourage more use?
- Have we missed something? Tell us more...



## Options for new community facilities

- What types and new uses would you like to see?

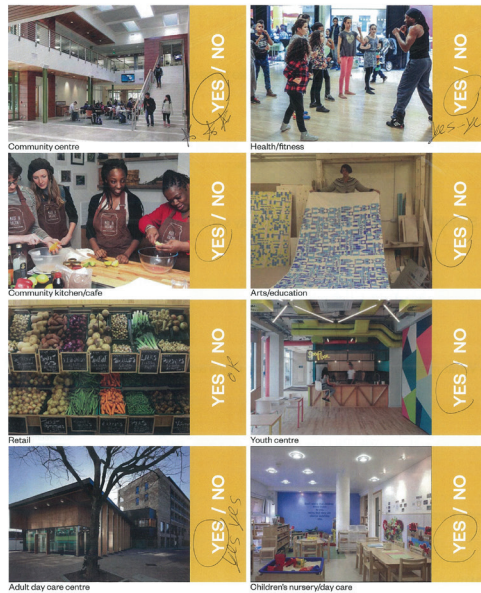
- Where do you think they should be located?

- Who should co-ordinate the facilities?

- Are there any new uses you think are less good?

Have we missed something? Tell us more...

Ebury Estate Resident Workshop: Community Opportunities | 19.04.18



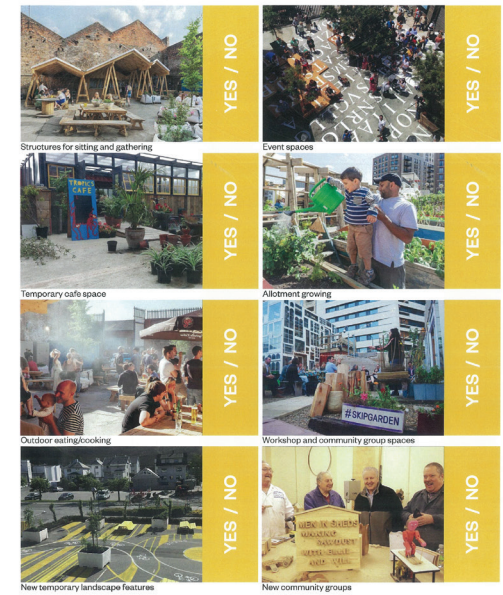
## Options for meanwhile uses

- What new uses would you like to see?

- Where do you think they should be located?









Have we missed something? Tell us more...

Ebury Estate Resident Workshop: Community Opportunities | 19.04.18











### Options for new play facilities

- What types of playspace would you like to see?
- Where do you think they should be located?
- Should older and younger children play separately?
- Should play involve risk and challenge?
- What might encourage children to be more active?
- How could the existing court encourage more use?
- Have we missed something? Tell us more...

	YES / NO		YES / NO
More traditional toddler play		Non-traditional play elements	
	YES / NO		YES / NO
Informal, imaginative play		Play huts for young children	
	YES / NO		YES / NO
Run-around free-play spaces		Larger play structures	
	YES / NO		YES / NO
Flexible ball court space		Outdoor gym equipment	

### Options for new community facilities

- What types and new uses would you like to see?
- Where do you think they should be located?
- Who should co-ordinate the facilities?
- Are there any new uses you think are less good?
- Have we missed something? Tell us more...

	YES / NO		YES / NO
Community centre		Health/fitness	
	YES / NO		YES / NO
Community kitchen/cafe		Arts/education	
	YES / NO		YES / NO
Retail		Youth centre	
	YES / NO		YES / NO
Adult day care centre		Children's nursery/day care	

### Options for new outdoor spaces

- What new types of space would you like to see?

- Where do you think they should be located?

- Should older and younger children play separately?  
↳ Yes

- Should play involve risk and challenge?  
↳ for older children

- What might encourage children to be more active?

Have we missed something? Tell us more...

Ebury Estate Resident Workshop: Community Opportunities | 19.04.18

 <p>Neighbourhood square</p>	<p>YES / NO</p> <p><input checked="" type="radio"/> YES</p>	 <p>Streets for use by cyclists and pedestrians</p>	<p>YES / NO</p> <p><input checked="" type="radio"/> YES</p>
 <p>Residential courtyard</p>	<p>YES / NO</p> <p><input checked="" type="radio"/> YES</p>	 <p>Community garden/allotment space</p>	<p>YES / NO</p> <p><input checked="" type="radio"/> YES</p>
 <p>Artistic landscape elements</p>	<p>YES / NO</p> <p><input checked="" type="radio"/> YES</p>	 <p>Streets for pedestrians only</p>	<p>YES / NO</p> <p><input checked="" type="radio"/> YES</p>

Grosvenor Waterside =  
Sense of privacy next to the  
water - ability to be in  
a 'different place'

Grosvenor waterside -  
more tranquil  
than Ebury.

Childrens play space should  
be well designed and  
encourage supervision.



# Meanwhile use workshop


**DICE GAME** (Just for fun)

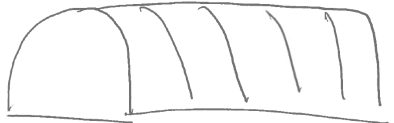
1. SELF DEFENCE
2. CLASSES
3. OUTSIDE
4. DEDICATED SPACE

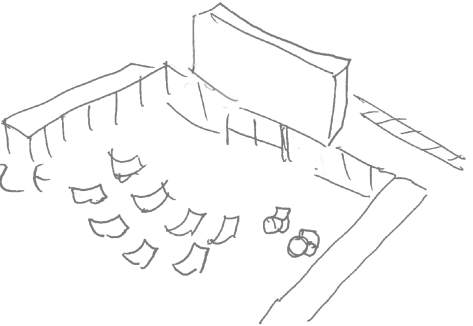
1. SECURITY CAMERAS
2. VISIBLE
3. \_\_\_\_\_
4. \_\_\_\_\_

1. BIKE POWERED
2. MICRO BREWERY
3. PEDDLE POWER
4. CRUSHED APPLES/  
GRAPE

**DICE GAME** (Just for fun)


1. BASKETBALL
  2. LESSONS
  3. URBAN
  4. UNDERCOVERS  
ENVIRONMENT
- 
- FLOODLIGHTS

1. \_\_\_\_\_
  2. \_\_\_\_\_
  3. \_\_\_\_\_
  4. \_\_\_\_\_
- 
- ARCHWAY ~~OR~~ OVER  
COURT

1. CINEMA
  2. NIGHTIME
  3. ACCESSIBLE
  4. REST
- 



DICE GAME (Just for fun)

1. <u>DANCE</u>	 <p>OUTDOOR DANCE VENUE</p>
2. <u>SUMMER</u>	
3. <u>FAMILY</u>	
4. <u>URBAN</u>	

1. <u>ART</u>	<p>CHILDREN PROJECT CREATIVE</p> <p>GROW WITH TALENTS</p>
2. <u>BABIES</u>	
3. <u>SUMMER</u>	
4. <u>FLOWER</u>	

1. <u>MUSIC</u>	<p>INDOOR MUSIC VENUE WITH RECORDING STUDIO</p>
2. <u>EDUCATION</u>	
3. <u>INDOOR</u>	
4. <u>FRUITS</u>	

DICE GAME (Just for fun)

1. <u>POP UP MUSICAL RAROCAKE BAR FOR KIDS.</u>	
2. <u>WILLOW FARM FOR WEAVING-</u>	
3. <u>CHELSEA <del>MARKET</del> BARBAZKS VIEWING TOWER.</u>	
4. <u>LYVE <del>SHOP</del> <sup>walk into</sup> COMBINED WITH MICRO BREWERY.</u>	

1. _____	<p>security element how do we protect this stuff.</p> <hr/> <p>set up <u>video cam.</u> video entry</p>
2. _____	
3. _____	
4. _____	

1. _____
2. _____
3. _____
4. _____

**DICE GAME** (Just for fun)

1. THEATRE
2. EMPORIUM
3. TODDLERS
4. SUMMER

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

**DICE GAME** (Just for fun)

1. LEARNING YOUTH ZONE
2. REST WHERE YOUNG
3. CYCLISTS PEOPLE CAN
4. COLD STUDY AND KEEP  
OUT OF THE  
COLD

1. MUSIC UNDERCOVER
2. BENCH REST AREA
3. DISABLED WITH OPPORTUNITY
4. COLD TO LISTEN TO  
MUSIC

1. MUSIC TEMPORARY ACCESSIBLE
2. BENCH SUSTAINABLE
3. DISABLED COMMUNITY CENTRE
4. COLD ~~WATER~~  
FOR MUSIC  
LESSONS

**DICE GAME** (Just for fun)

1. <u>Music</u>	PROMS IN THE PLAYGROUND 'AT NIGHT'
2. <u>Family Park</u>	
3. <u>Family</u>	
4. <u>Night</u>	

1. <u>Music</u>	SUSTAINABLE MUSIC VENUE FOR FAMILIES RE-USED TIMBER SUSTAINABLE
2. <u>Park</u>	
3. <u>Family</u>	
4. <u>Night</u>	

1. <u>Music</u>	LARGE MUSICAL VENUE/INSTRUMENT THAT FAMILIES COULD PLAY
2. <u>Park</u>	
3. <u>Family</u>	
4. <u>Night</u>	

**DICE GAME** (Just for fun)

1. <u>Ball</u>	Apple trees	Paper-wind
2. <u>Apples</u>	windfall.	Kids.
3. <u>Bike</u>		Kite Surfing
4. <u>Wind</u>		Flying

1. <u>Disabled</u>	Library for disabled	Centre
2. <u>Library</u>	Reading club.	
3. _____	Nice Quiet Reading	
4. _____	area.	

1. _____	Computer lessons
2. _____	Dance lessons.
3. _____	Disability Sports.
4. _____	Community Centre - Level access for disabled

**DICE GAME** (Just for fun)

1. Wind	CRECH.	Security Guard
2. Beach Ball	Cooking classes	
3. APPLE		
4. Baby's Bottle		

1. CAMERA	OPEN AIR Cinema,
2. Wind	Neighbourhood watch.
3. Beach	See camera on TV.
4. FAMILY	

1. Snow	making ice lollies
2. Painting	Art Studio
3. Flower	Community Radio
4. Bypick	Clubbing frame " " " " " " " "

**DICE GAME** (Just for fun)

Kanim

1. Wind	Volunteers - CCTV + Security	Security Volunteers
2. Beach ball	temp beach wind breakers	Creche + Youth Club
3. Apple	Money into Community	Crawling food
4. Baby	Healthy Cooking classes	

1. Beach	Security Camera	theatre group
2. Camera	Open air cinema or theatre	trains
3. Families	Woods end - Community Cinema	Wind sitting area boxes
4. Wind	Wind powered	

1. Snow/Cold	Ice skating	Kids messy
2. painting	Ice lollies making	Space Bike + paint
3. flower	Painting Art Studio	Flowers - different colours
4. Cycling	Flower garden	Kids digging up -

(we need Security) CABIN

Youth Club on the  
bikeshed area

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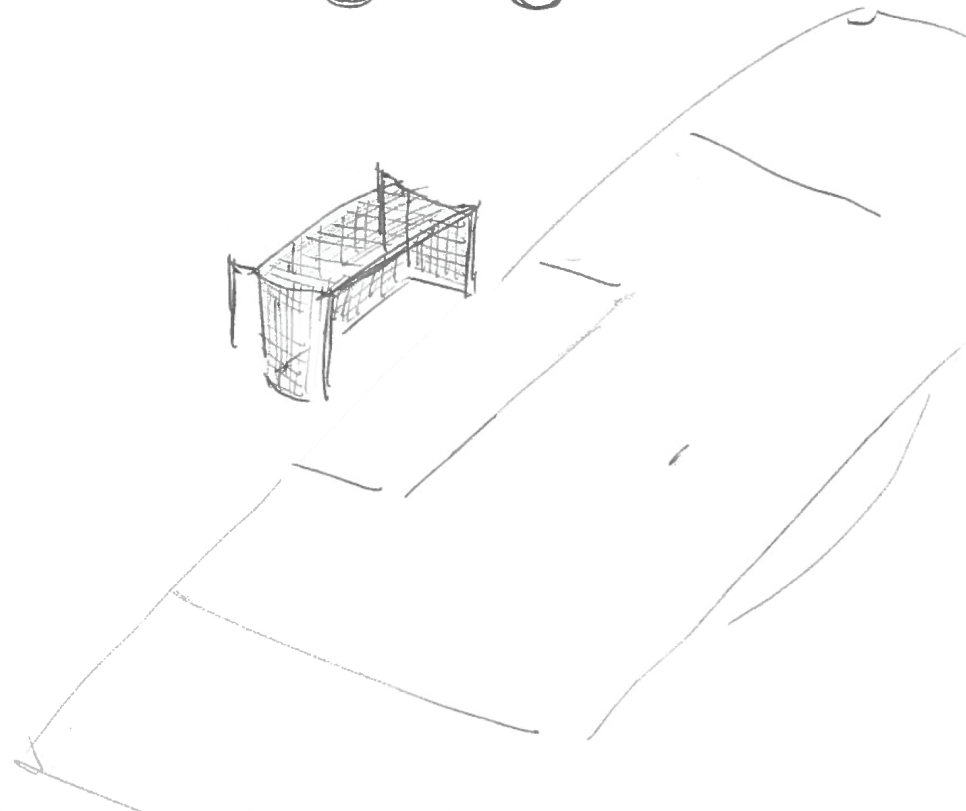
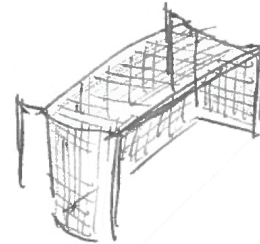
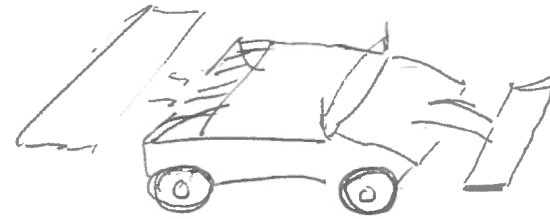
Pop Brixton  
very successful

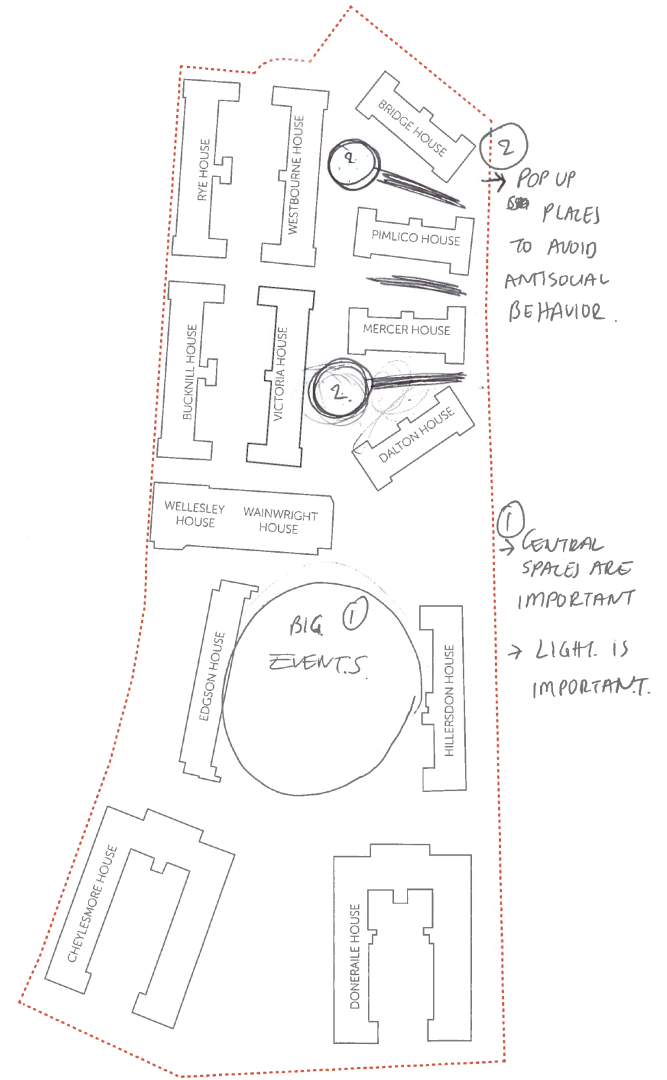
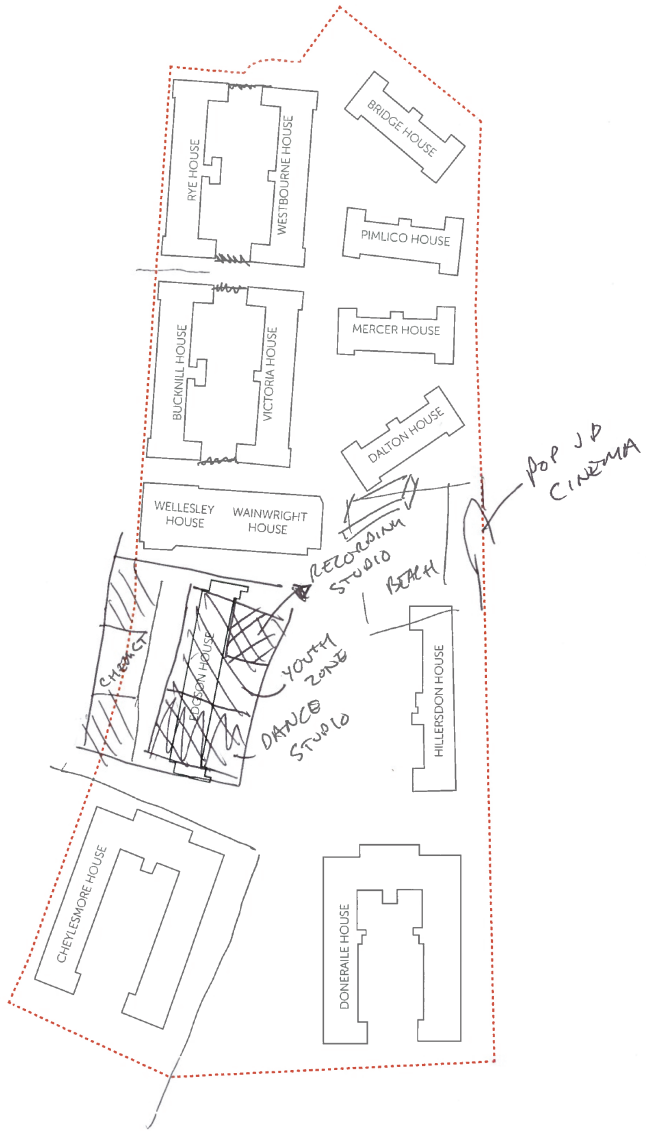
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Roof garden

---

history of the











# Pulse surveys

## Ebury Bridge design engagement - 25-27 Jan FINAL

Showing 17 of 17 responses

Showing **all** responses

Showing **all** questions

Response rate: 17%

**1** Please select the tenancy option that best applies to you?

Rank value	Option	Count
1	Secure council tenant	7
2	Resident Leaseholder	5
3	Non-resident leaseholder	3
4	Private rental	0
5	Business tenant	1
6	Offsite returnee	0
7	Temporary Council Tenant	0
8	Non-resident	0
9	Other	1

<b>Mean rank</b>	2.35
<b>Variance</b>	3.88
<b>Standard Deviation</b>	1.97
<b>Lower Quartile</b>	1
<b>Upper Quartile</b>	3

**1.a** If you selected Other, please specify:

Showing 1 response	
Chelysmore House	<a href="tel:329850-329842-29415207">329850-329842-29415207</a>

**2** From 1-10, how optimistic are you currently feeling about plans for the renewal of Ebury Bridge Estate?

**2.1** Not very optimistic vs Very Optimistic

Rank value	Option	Count
1	1	0
2	2	1
3	3	1
4	4	2
5	5	2
6	6	1
7	7	4
8	8	3
9	9	1
10	10	2

<b>Mean rank</b>	6.47
<b>Variance</b>	5.19
<b>Standard Deviation</b>	2.28
<b>Lower Quartile</b>	5
<b>Upper Quartile</b>	8

**3** From 1-10, how involved do you feel in the plans for the renewal of Ebury Bridge Estate?

**3.1** Not very involved vs Very involved

Rank value	Option	Count
1	1	0
2	2	0
3	3	1
4	4	3
5	5	1
6	6	3
7	7	2
8	8	4
9	9	0
10	10	3

<b>Mean rank</b>	6.71
<b>Variance</b>	4.68
<b>Standard Deviation</b>	2.16
<b>Lower Quartile</b>	5
<b>Upper Quartile</b>	8

**4** From 1-10, how informed do you feel about the plans for the renewal of Ebury Bridge Estate?

**4.1** Not very well informed vs Very well informed

Rank value	Option	Count
1	1	0
2	2	0
3	3	1
4	4	1
5	5	2
6	6	2
7	7	2
8	8	2
9	9	3
10	10	4

Mean rank	7.41
Variance	4.83
Standard Deviation	2.2
Lower Quartile	6
Upper Quartile	9

5 Do you have any further comments or feedback?

Showing 5 of 12 responses	
Keen to hear more about Doneraile	329850-329842-29414841
No at the moment	329850-329842-29415001
I would like the next new buildings to be good for everyone and the new Cafe must be A3 use, or what it is now	329850-329842-29415045
Same concerns as most people on the estate "how long before we actually know the final plans"	329850-329842-29415099
Mum is really frustrated about is going on. Changing furniture, carpet been waiting since 2009, so in limbo since then. Mum is disabled but is informed by newsletters	329850-329842-29457187



## Ebury Bridge design engagement - February door-to-door

Showing 76 of 76 responses

Showing all responses

Showing all questions

Response rate: 76%

1 Please select the tenancy option that best applies to you?

Rank value	Option	Count	Mean rank	Variance	Standard Deviation	Lower Quartile	Upper Quartile
1	Secure council tenant	44	2.68	5.74	2.4	1.0	4.5
2	Resident Leaseholder	9					
3	Non-resident leaseholder	0					
4	Private rental	4					
5	Business tenant	0					
6	Offsite returnee	7					
7	Temporary Council Tenant	12					
8	Non-resident	0					
9	Other	0					

1.a If you selected Other, please specify:

No responses

2 From 1-10, how optimistic are you currently feeling about plans for the renewal of Ebury Bridge Estate?

2.1 Not very optimistic vs Very Optimistic

Rank value	Option	Count
1	1	9
2	2	11
3	3	5
4	4	3
5	5	19
6	6	8
7	7	5
8	8	7
9	9	4
10	10	5

Mean rank	4.97
Variance	7.18
Standard Deviation	2.68
Lower Quartile	2.0
Upper Quartile	7.0

Rank value	Option	Count
1	1	4
2	2	3
3	3	3
4	4	2
5	5	5
6	6	4
7	7	12
8	8	15
9	9	7
10	10	21

Mean rank	7.28
Variance	7.04
Standard Deviation	2.65
Lower Quartile	6.0
Upper Quartile	10.0

3 From 1-10, how involved do you feel in the plans for the renewal of Ebury Bridge Estate?

3.1 Not very involved vs Very involved

Rank value	Option	Count
1	1	14
2	2	8
3	3	9
4	4	5
5	5	7
6	6	5
7	7	4
8	8	9
9	9	3
10	10	12

Mean rank	5.12
Variance	10.34
Standard Deviation	3.22
Lower Quartile	2.0
Upper Quartile	8.0

5 Do you have any further comments or feedback?

Showing 5 of 18 responses	
More security on the estate (Didn't want to answer q4 at the moment - but required an answer)	334804-334796-30088873
Didn't want to answer q3, as he seemed agitated by this question. (Response provided to save results)	334804-334796-30089105
new resident renting just moved in	334804-334796-30283720
when is plan coming out?	334804-334796-30283970
Did not want to answer questions 3 & 4 as too busy and would prefer to make an appointment for a Saturday to view the design concept model	334804-334796-30284109

4 From 1-10, how informed do you feel about the plans for the renewal of Ebury Bridge Estate?

4.1 Not very well informed vs Very well informed

## Ebury Bridge design engagement - Refurbishment & Viability workshops

Showing 25 of 25 responses

Showing all responses

Showing all questions

Response rate: 25%

1 Please select the tenancy option that best applies to you?

Rank value	Option	Count
1	Secure council tenant	17
2	Resident Leaseholder	6
3	Non-resident leaseholder	0
4	Private rental	0
5	Business tenant	1
6	Offsite returnee	0
7	Temporary Council Tenant	0
8	Non-resident	0
9	Other	1

Mean rank 1.72

Variance 2.92

Standard Deviation 1.71

Lower Quartile 1

Upper Quartile 2

1.a If you selected Other, please specify:

Showing 1 response	
Arup	340645-340637-31832913

2 From 1-10, how optimistic are you currently feeling about plans for the renewal of Ebury Bridge Estate?

2.1 Not very optimistic vs Very Optimistic

Rank value	Option	Count
1	1	3
2	2	1
3	3	0
4	4	2
5	5	1
6	6	2
7	7	2
8	8	6
9	9	3
10	10	5

Mean rank 6.76

Variance 8.74

Standard Deviation 2.96

Lower Quartile 5

Upper Quartile 9

3 From 1-10, how involved do you feel in the plans for the renewal of Ebury Bridge Estate?

3.1 Not very involved vs Very involved

Rank value	Option	Count
1	1	1
2	2	1
3	3	0
4	4	1
5	5	2
6	6	2
7	7	5
8	8	6
9	9	2
10	10	5

Mean rank 7.2

Variance 5.52

Standard Deviation 2.35

Lower Quartile 6

Upper Quartile 9

4 From 1-10, how informed do you feel about the plans for the renewal of Ebury Bridge Estate?

4.1 Not very well informed vs Very well informed

Rank value	Option	Count
1	1	0
2	2	0
3	3	0
4	4	2
5	5	1
6	6	1
7	7	6
8	8	6
9	9	5
10	10	4

Mean rank	7.76
Variance	2.82
Standard Deviation	1.68
Lower Quartile	7
Upper Quartile	9

5 Do you have any further comments or feedback?

Showing all 10 responses	
More members for the steering group please	340645-340637-31444079
Hurry up	340645-340637-31451951
Fantastic level of consultation. Professionally presented by all. Clear achievement of a key aim to enable residents to understand the issue of compromise. Well done.	340645-340637-31457253
I think the council will do whatever in there best interest despite what we have to say	340645-340637-31457239
Still up in the air, difficult to envisage what it could look like and how long it will then take. Phasing etc	340645-340637-31457516
The gate at the top is always open, residents with keys leave it open.	340645-340637-31896596
The playground is used by people with dogs who don't clean up after them.	
The new tenancy agreement - council should put that all tenants agree - the council should have more power	340645-340637-31896714
Due to family commitments it is sometimes difficult to attend meetings. Sometimes the meetings aren't long enough	340645-340637-31896805
Social media could perhaps assist in sharing and collating feedback constantly in general as well as on a more specific ad-hoc basis, e.g. questionnaires etc.	340645-340637-31897612
More update on online, and the plans	340645-340637-31898382



## Ebury Bridge design engagement - March door knock

Showing 41 of 41 responses

Showing all responses

Showing all questions

Response rate: 41%

1 Please select the tenancy option that best applies to you?

Rank value	Option	Count
1	Secure council tenant	28
2	Resident Leaseholder	6
3	Non-resident leaseholder	0
4	Private rental	4
5	Business tenant	0
6	Offsite returnee	0
7	Temporary Council Tenant	3
8	Non-resident	0
9	Other	0

Mean rank	1.88
Variance	2.89
Standard Deviation	1.7
Lower Quartile	1
Upper Quartile	2

1.a If you selected Other, please specify:

No responses

2 From 1-10, how optimistic are you currently feeling about plans for the renewal of Ebury Bridge Estate?

2.1 Not very optimistic vs Very Optimistic

Rank value	Option	Count
1	1	4
2	2	0
3	3	1
4	4	2
5	5	13
6	6	2
7	7	5
8	8	5
9	9	3
10	10	6

Mean rank	6.2
Variance	6.74
Standard Deviation	2.6
Lower Quartile	5
Upper Quartile	8

Rank value	Option	Count
1	1	2
2	2	1
3	3	2
4	4	0
5	5	3
6	6	2
7	7	10
8	8	6
9	9	3
10	10	12

Mean rank	7.37
Variance	6.43
Standard Deviation	2.54
Lower Quartile	7
Upper Quartile	10

3 From 1-10, how involved do you feel in the plans for the renewal of Ebury Bridge Estate?

3.1 Not very involved vs Very involved

Rank value	Option	Count
1	1	5
2	2	5
3	3	2
4	4	1
5	5	6
6	6	3
7	7	2
8	8	4
9	9	4
10	10	9

Mean rank	5.98
Variance	10.51
Standard Deviation	3.24
Lower Quartile	3
Upper Quartile	9

5 Do you have any further comments or feedback?

Showing 5 of 9 responses	
Don't know enough about whats going to happen - be good if you were open to speck to on a saturday	<a href="#">349275-349266-32789327</a>
Wanted to attend meetings	<a href="#">349275-349266-32789733</a>
Problems with water pressure	<a href="#">349275-349266-32789846</a>
leasehold is aware of plans and proposals	<a href="#">349275-349266-32924687</a>
Only moved in one month ago - 23/03/18	<a href="#">349275-349266-32924885</a>

4 From 1-10, how informed do you feel about the plans for the renewal of Ebury Bridge Estate?

4.1 Not very well informed vs Very well informed

## Ebury Bridge design engagement - March assessment exhibitions

Showing 12 of 12 responses

Showing **all** responses

Showing **all** questions

Response rate: 12%

**1** Please select the tenancy option that best applies to you?

Rank value	Option	Count
1	Secure council tenant	10
2	Resident Leaseholder	1
3	Non-resident leaseholder	0
4	Private rental	0
5	Business tenant	1
6	Offsite returnee	0
7	Temporary Council Tenant	0
8	Non-resident	0
9	Other	0

<b>Mean rank</b>	1.42
<b>Variance</b>	1.24
<b>Standard Deviation</b>	1.11
<b>Lower Quartile</b>	1.0
<b>Upper Quartile</b>	1.0

**1.a** If you selected Other, please specify:

No responses

**2** From 1-10, how optimistic are you currently feeling about plans for the renewal of Ebury Bridge Estate?

**2.1** Not very optimistic vs Very Optimistic

Rank value	Option	Count
1	1	2
2	2	0
3	3	1
4	4	0
5	5	5
6	6	0
7	7	0
8	8	1
9	9	1
10	10	2

<b>Mean rank</b>	5.58
<b>Variance</b>	8.91
<b>Standard Deviation</b>	2.98
<b>Lower Quartile</b>	4.5
<b>Upper Quartile</b>	8.25

**3** From 1-10, how involved do you feel in the plans for the renewal of Ebury Bridge Estate?

**3.1** Not very involved vs Very involved

Rank value	Option	Count
1	1	1
2	2	2
3	3	1
4	4	0
5	5	1
6	6	1
7	7	1
8	8	4
9	9	0
10	10	1

<b>Mean rank</b>	5.67
<b>Variance</b>	8.22
<b>Standard Deviation</b>	2.87
<b>Lower Quartile</b>	2.75
<b>Upper Quartile</b>	8.0

**4** From 1-10, how informed do you feel about the plans for the renewal of Ebury Bridge Estate?

**4.1** Not very well informed vs Very well informed



Rank value	Option	Count
1	1	1
2	2	0
3	3	0
4	4	1
5	5	3
6	6	0
7	7	2
8	8	2
9	9	1
10	10	2

Mean rank	6.58
Variance	6.58
Standard Deviation	2.56
Lower Quartile	5.0
Upper Quartile	8.25

5 Do you have any further comments or feedback?

Showing 5 of 8 responses	
- Don't know when the decision will be made - Not sure of the plans of the Council	349305-349296-32964531
- don't know when the decision will be made - Not sure of the plans of the Council	349305-349296-32964457
Repeat of the meeting before - Do not feel optimistic but feel hopeful that it is going for the second time. Would like the redevelopment, but only want to move once.	349305-349296-32964615
not involved as was away	349305-349296-32964925
hopefully if the right decision is made	349305-349296-32964978



## Ebury Bridge design engagement - March assessment exhibitions 2

Showing 6 of 6 responses

Showing all responses

Showing all questions

Response rate: 6%

1 Please select the tenancy option that best applies to you?

Rank value	Option	Count
1	Secure council tenant	5
2	Resident Leaseholder	0
3	Non-resident leaseholder	0
4	Private rental	0
5	Business tenant	1
6	Offsite returnee	0
7	Temporary Council Tenant	0
8	Non-resident	0
9	Other	0

Mean rank	1.67
Variance	2.22
Standard Deviation	1.49
Lower Quartile	1.0
Upper Quartile	1.0

1.a If you selected Other, please specify:

No responses

2 From 1-10, how optimistic are you currently feeling about plans for the renewal of Ebury Bridge Estate?

2.1 Not very optimistic vs Very Optimistic

Rank value	Option	Count
1	1	1
2	2	0
3	3	0
4	4	0
5	5	2
6	6	0
7	7	0
8	8	1
9	9	0
10	10	2

Mean rank	6.5
Variance	10.25
Standard Deviation	3.2
Lower Quartile	5.0
Upper Quartile	9.5

Rank value	Option	Count
1	1	0
2	2	0
3	3	0
4	4	1
5	5	1
6	6	0
7	7	1
8	8	1
9	9	1
10	10	1

Mean rank	7.17
Variance	4.47
Standard Deviation	2.11
Lower Quartile	5.5
Upper Quartile	8.75

3 From 1-10, how involved do you feel in the plans for the renewal of Ebury Bridge Estate?

3.1 Not very involved vs Very involved

Rank value	Option	Count
1	1	1
2	2	0
3	3	1
4	4	0
5	5	1
6	6	0
7	7	1
8	8	1
9	9	0
10	10	1

Mean rank	5.67
Variance	9.22
Standard Deviation	3.04
Lower Quartile	3.5
Upper Quartile	7.75

5 Do you have any further comments or feedback?

Showing all 2 responses	
Resident felt it should be totally refurbished	352039-352030-33044726
Don't now what is happening Which one of the plans the CFG steering group are interested in	352039-352030-33045438

4 From 1-10, how informed do you feel about the plans for the renewal of Ebury Bridge Estate?

4.1 Not very well informed vs Very well informed

## Easter Egg Hunt and Activities

Showing 10 of 10 responses

Showing **all** responses

Showing **all** questions

Response rate: 10%

**1** Please select the tenancy option that best applies to you?

Rank value	Option	Count
1	Secure council tenant	9
2	Resident Leaseholder	1
3	Non-resident leaseholder	0
4	Private rental	0
5	Business tenant	0
6	Offsite returnee	0
7	Temporary Council Tenant	0
8	Non-resident	0
9	Other	0

<b>Mean rank</b>	1.1
<b>Variance</b>	0.09
<b>Standard Deviation</b>	0.3
<b>Lower Quartile</b>	1.0
<b>Upper Quartile</b>	1.0

**1.a** If you selected Other, please specify:

No responses

**2** From 1-10, how optimistic are you currently feeling about plans for the renewal of Ebury Bridge Estate?

**2.1** Not very optimistic vs Very Optimistic

Rank value	Option	Count
1	1	2
2	2	0
3	3	0
4	4	0
5	5	1
6	6	0
7	7	0
8	8	1
9	9	3
10	10	3

<b>Mean rank</b>	7.2
<b>Variance</b>	11.56
<b>Standard Deviation</b>	3.4
<b>Lower Quartile</b>	5.75
<b>Upper Quartile</b>	9.75

**3** From 1-10, how involved do you feel in the plans for the renewal of Ebury Bridge Estate?

**3.1** Not very involved vs Very involved

Rank value	Option	Count
1	1	2
2	2	0
3	3	0
4	4	0
5	5	1
6	6	0
7	7	0
8	8	0
9	9	3
10	10	4

<b>Mean rank</b>	7.4
<b>Variance</b>	12.24
<b>Standard Deviation</b>	3.5
<b>Lower Quartile</b>	6.0
<b>Upper Quartile</b>	10.0

**4** From 1-10, how informed do you feel about the plans for the renewal of Ebury Bridge Estate?

**4.1** Not very well informed vs Very well informed

Rank value	Option	Count
1	1	1
2	2	0
3	3	0
4	4	0
5	5	1
6	6	0
7	7	1
8	8	0
9	9	0
10	10	7

Mean rank	8.3
Variance	8.61
Standard Deviation	2.93
Lower Quartile	7.75
Upper Quartile	10.0

5 Do you have any further comments or feedback?

Showing 5 of 8 responses	
Not optimistic about the past events but looking forward to something happening .	<a href="#">358071-358062-34088856</a>
I would like to see a youth club	<a href="#">358071-358062-34090478</a>
Leaseholder was away when discussions were going on	<a href="#">358071-358062-34090573</a>
Get on with it	<a href="#">358071-358062-34090654</a>
When will you get a developer - what are the building timescales	<a href="#">358071-358062-34090683</a>



## Community benefits 18th/26th March

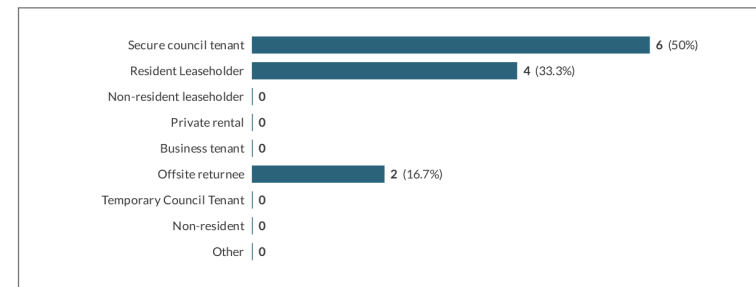
Showing 12 of 12 responses

Showing **all** responses

Showing **all** questions

Response rate: 12%

1 Please select the tenancy option that best applies to you?

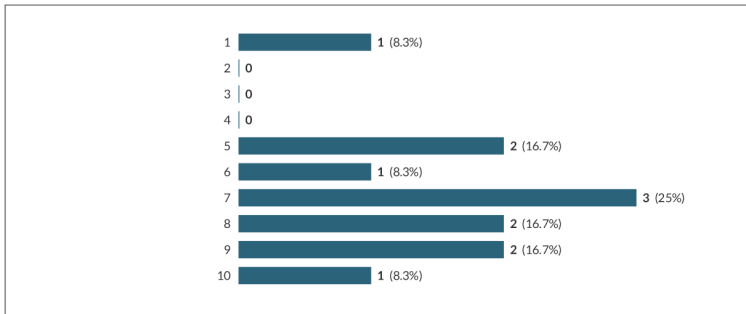


1.a If you selected Other, please specify:

No responses

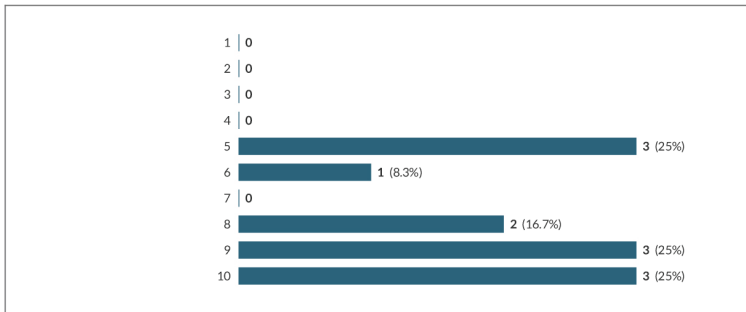
2 From 1-10, how optimistic are you currently feeling about plans for the renewal of Ebury Bridge Estate?

2.1 Not very optimistic vs Very Optimistic



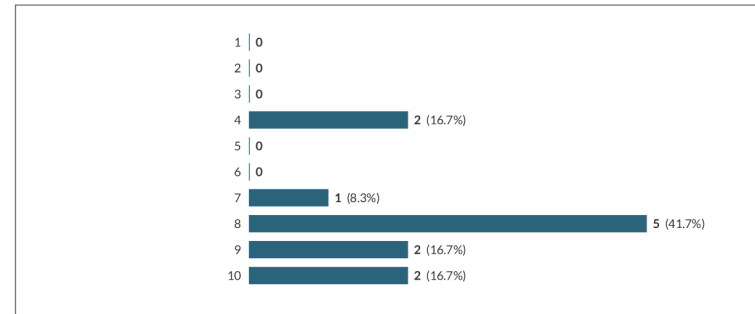
3 From 1-10, how involved do you feel in the plans for the renewal of Ebury Bridge Estate?

3.1 Not very involved vs Very involved



4 From 1-10, how informed do you feel about the plans for the renewal of Ebury Bridge Estate?

4.1 Not very well informed vs Very well informed



5 Do you have any further comments or feedback?

Showing 5 of 7 responses	
I am so glad to be part of the workshop and have an obvious ideas about the plans	358205-358196-34200063
long wait to return pushed to move but now there is a delay - currently living in a studio and was told that she would be back by now	358205-358196-34200149
thank you	358205-358196-34200230
Really enjoyed tonight session reconnected with some old neighbours. Would like more information on when they can come back - as they has'nt expected it to be so long. Very Keen to get involved	358205-358196-34200268
Maybe more input from elderly residents, young families etc	358205-358196-34509241



